

Meeting: Primary Care Commissioning Committee			
Meeting Date	24 March 2021	Action	Approve
Item No.	7	Confidential	No
Title	APMS Enhanced Service Report 2021/2022		
Presented By	Zoe Alderson, Head of Primary Care		
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Executive Summary

PCCC are presented with an overview of three additional Locally Commissioned Services (LCS) which are delivered by one provider on behalf of the borough and due to expire 31st March 2021, these are:

- Bradshaw House Bail Hostel
- Pediatric Phlebotomy
- The Elton Unit (Priory)

PCCC are being asked to support the extension of these Enhanced Services (ES) for a maximum of 12months.

Recommendations

The Primary Care Committee are asked to:

- Note the contents of this paper
- Support a maximum of 12 months extension for all three Enhanced Services named within this paper, with changes to requirements/notice served at an earlier date based on outcome of reviews, subject to 3 month notice period

Links to CCG Strategic Objectives

SO1 People and Place To enable the people of Bury to live in a place where they can co-create their own good health and well-being and to provide good quality care when it is needed to help people return to the best possible quality of life	<input type="checkbox"/>
SO2 Inclusive Growth To increase the productivity of Bury's economy by enabling all Bury people to contribute to and benefit from growth by accessing good jobs with good career prospects and through commissioning for social value	<input type="checkbox"/>
SO3 Budget To deliver a balanced budget for 2019/20	<input type="checkbox"/>

SO4 Staff Wellbeing To increase the involvement and wellbeing of all staff in scope of the OCO.	<input type="checkbox"/>
Does this report seek to address any of the risks included on the Governing Body Assurance Framework? If yes, state which risk below:	
GBAF <i>[Insert Risk Number and Detail Here]</i>	

Implications						
Are there any quality, safeguarding or patient experience implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
<i>If you have ticked yes provide details here. Delete this text if you have ticked No or N/A</i>						
Has any engagement (clinical, stakeholder or public/patient) been undertaken in relation to this report?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
<i>If you have ticked yes provide details here. Delete this text if you have ticked No or N/A</i>						
Have any departments/organisations who will be affected been consulted?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
< <i>If you have ticked yes, Insert details of the people you have worked with or consulted during the process :</i> Finance (insert job title) Commissioning (insert job title) Contracting (insert job title) Medicines Optimisation (insert job title) Clinical leads (insert job title) Quality (insert job title) Safeguarding (insert job title) Other (insert job title)>						
Are there any conflicts of interest arising from the proposal or decision being requested?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
<i>If you have ticked yes provide details here. <Include details of any conflicts of interest declared> <Where declarations are to be made, include details of conflicted individual(s) name, position; the conflict(s) details, and how these will be managed in the meeting> <Confirm whether the interest is recorded on the register of interests- if not agreed course of action> <i>Delete this text if you have ticked No or N/A</i></i>						
Are there any financial Implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
<i>If you have ticked yes provide details here. Delete this text if you have ticked No or N/A</i>						
Has a Equality, Privacy or Quality Impact Assessment been completed?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
Is a Equality, Privacy or Quality Impact Assessment required?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
Are there any associated risks including	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>

Conflicts of Interest?						
Are the risks on the CCG's risk register?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
<p><i>If you have ticked yes provide details here. If you are unsure seek advice from Lynne Byers, Email - lynnebyers@nhs.net about the risk register.</i></p>						

Governance and Reporting		
Meeting	Date	Outcome
Name of meeting		These boxes are for recording where the report has also been considered and what the outcome was. This will include internal meetings like SMT.
		If the report has not been discussed at any other meeting, these boxes can remain empty.

Primary Care Locally Commissioned Services Update 2021/2022

1. Introduction

- 1.1 PCCC are presented with an overview of three additional Locally Commissioned Services (LCS) which are delivered by one provider on behalf of the borough and due to expire 31st March 2021, these are:
- Bradshaw House Bail Hostel
 - Pediatric Phlebotomy
 - The Elton Unit (Priory)
- 1.2 PCCC are being asked to support the extension of these Enhanced Services (ES) for a maximum of 12months.

2 Background

- 2.1 Originally commissioned alongside a longer Alternative Provider Medical Services (APMS) core contract procurement, for an initial term of 3 years (April 2017 – 31st March 2020) with an option to extend the term by a further 1 or 2 year period at the discretion of Bury CCG subject to satisfactory financial and contractual performance.
- 2.2 In 2020, PCCC agreed to roll over all three ES for 1 year (1st April 2020 – 31st March 2021) in line with the discretion noted above, in order to aid a suitable timeframe in which formal reviews could take place.
- 2.3 Unfortunately, due to unforeseen circumstances these reviews have not taken place. PCCC is therefore now asked to support a further permitted extension for a maximum of 12 months (1st April 2021 – 31st March 2022) whilst noting the content of this paper.
- 2.4 Changes to requirements/notice may be served at an earlier date based on the outcome of planned reviews, subject to 3 month notice period.

3 Bradshaw House Bail Hostel

- 3.1 The Care of Residents of Approved Premises Service aims to enable the Provider to provide enhanced support to this particularly vulnerable group (namely, Health Checks and Immunisations).
- 3.2 Greater Manchester Health & Social Care Partnership (GMH&SCP) have been asked to provide clarity regarding CCGs obligations in relation to Approved Premises. At the time of writing this paper, a response is outstanding.

4 Pediatric Phlebotomy

- 4.1 This service was commissioned to ensure that children registered with a Bury GP were able to continue to access Paediatric Venepuncture in the community rather than through an outpatient appointment at the hospital.
- The hours that the service is open for business must be responsive to the needs of patients.
 - The Provider must ensure that all patients are treated with dignity and respect, in line with Department of Health guidance and standards.
 - The provider will be expected to ensure appropriate chaperone resources are available.
 - Access to an interpreting service must be available for patients whom English is not their first language.
 - The service is for routine requests only.
- 4.2 Concerns were raised regarding staffing and timeliness of access from those referring into the service. Discussions with the Women and Children's lead highlighted the need to review this service alongside longer term commissioning work, however there is no fixed plan or timeline at present.

5 The Elton Unit (Priory)

- 5.1 The aims of the service are as follows:
- To provide access to regular primary medical services tailored to the needs of the individual Unit residents.
 - To promote effective clinical care in the care home environment.
 - To reduce the number of unscheduled admissions and re-admissions to hospital from the care home.
 - Improve support for staff working within the care homes.
 - Help to facilitate more integrated working across partner organisations.
 - Use shared education as a positive lever for change.
 - To reduce the number of non-routine contacts required as a result of the enhanced care being provided.
 - Where there are concerns about a patient in between planned contacts, the Unit is encouraged to seek telephone advice from the Provider.
- 5.2 PCCC were presented with a paper in September 2020 which recommended the decommissioning of the GP input into the Elton Unit (Priory). The rationale for this was the likeness between what was intended by the current ES and the Care Home ES required as part of the new Primary Care Network Directed Enhanced Service PCN DES.
- 5.3 PCCC requested the outputs of the Intermediate Care Review, which includes the Elton Unit, be considered before making a decision as to whether or not to decommission this ES.
- 5.4 At the time of writing this paper, a response is outstanding.

6 Recommendations

6.1 The Primary Care Committee are asked to:

- Note the contents of this paper
- Support a maximum of 12 months extension for all three Enhanced Services named within this paper, with changes to requirements/notice served at an earlier date based on outcome of reviews, subject to 3 month notice period

Zoe Alderson

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March 2021