

# Primary Care Commissioning Committee

28 June 2017

<b>Details</b>	Part 1	<b>X</b>	Part 2		Agenda Item No.	<b>5</b>
Title of Paper:	Primary Care Workstream Update					
Board Member:	Dr J Schryer, Primary Care Clinical Lead					
Author:	Zoe Alderson, Head of Primary Care					
Presenter:	Dr J Schryer, Primary Care Clinical Lead					
Please indicate:	For Decision		For Information	<b>X</b>	For Discussion	

## Executive Summary

<b>Summary</b>	The attached Primary Care Workstream briefing has been prepared to provide PCCC with an overview of the schemes and progress currently being delivered/supported by the team. Work is ongoing to produce a robust workstream programme.					
<b>Risk</b>	<b>High</b>		<b>Medium</b>	<b>X</b>	<b>Low</b>	
	Please indicate <b>above</b> the overall level of risk associated with the paper then state here what the risks are and how this paper aims to address them. If the above summary itself is around managing risk etc. state "Included in Summary". <b>NB</b> Risks can include failure to act and lost opportunities.					
	The briefing highlights a number of concerns which the team have raised/discussed.					
<b>Recommendations</b>	The Board is asked to:					
	<ul style="list-style-type: none"> <li>Note the briefing being presented</li> </ul>					

## Strategic themes

To deliver improved outcomes and reduce health inequalities for patients through better preventative strategies	
To deliver service re-design in priority areas through innovation	
To develop primary care to become excellent and high performing commissioners	<b>X</b>
To develop the CCG leadership to work with the Local Authority to be excellent integrated commissioners	
To develop robust and effective working relationships with all stakeholders and partners to drive integrated commissioning	
To deliver long term financial sustainability through effective commissioning and innovative investment across the wider system	
To develop and influence the provider landscape through development of a Locality Care Organisation (LCO)	
Equality Analysis Assessed?	<b>X</b>
Supports NHS Bury CCG Governance arrangements	

# Primary Care Workstream Briefing

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## 1. Introduction

This briefing has been prepared in order to provide Primary Care Commissioning Committee (PCCC) with an overview of the work currently being discussed/progressed via the Primary Care Workstream Group (PCWG).

## 2. Primary Care Workstream Group (7 June 2017)

### 2.1 Progress on Operating Plan Issues

#### 2.1.1 Primary Care Work programme highlight reports

Reports highlighting areas of concern (i.e. schemes that had been RAG rated as amber or red in the workplan) were provided to PCWG and included: Case Finder, Outcomes Manager to Support Phase 2 of the QIPC Contract, 2017 PCQ visits, GP Fed/Bealey contract, Out of Hours Quality Assurance, Education, NHS Digital target for ERS utilisation. These issues were discussed individually with actions agreed to progress where appropriate.

#### 2.1.2 Quality Premium Indicators 17/18 Project Plans

Project Plans for the achievement of QP indicators Atrial Fibrillation, Antibiotic prescribing and GP Patient Surveys were shared and discussed. These plans are scheduled to be reviewed on a quarterly basis by the PCWG.

#### 2.1.3 Quality in PC Update on Commitments Given

A document pulling together the commitments made by the CCG to practices to support the delivery of the Quality in Primary Care contract was shared and discussed. The paper will be revised to reflect progress to date as well as a prioritisation approach linked to the financial impact due to limited capacity within the team to deliver.

#### 2.1.4 Cancer Research UK - Education Proposal

Nicola Harrison attended the meeting to promote the Cancer Research UK Education proposal for practices. It was agreed that Nicola be invited to present her offer at sector meetings in July. Nicola was asked to link with M Ricioppo (education lead) and L Harris (cancer lead). Nicola was also asked to consider providing an education pack to practices for use in their Learning Time Initiative sessions.

### 2.2 Performance Monitoring

#### 2.2.1 Quality in Primary Care Year End Report

R Schofield presented a year end overview of the Quality in Primary Care contract. Since completion of the paper some practices have submitted disputes which have been upheld and the final draft of the paper will reflect these. RS is keeping a log of challenges from practices; these may inform future contracts changes. An outcome based report is also in development. The Primary Care team are looking at, in conjunction with the CCG Comms team, how to promote the positive impact of the Quality in Primary Care contract to patients.

## **2.2.2 Primary Care Quality Visits update**

M Ricioppo gave a verbal report on recent visits, schedule is ongoing. Business Intelligence team has been asked to provide a Quality and Performance Dashboard to PCWG from July meeting onwards.

## **2.2.3 CQC – Reports (Appendix 1)**

M Ricioppo has prepared the attached report summarising recent CQC visits to member practices. All practices have now been visited by the CQC and the relevant risk subsequently requested for closure. R Schofield is to ascertain details of the follow-up programme.

## **2.2.4 BARDOC Quarterly Review (Appendix 2)**

The group expressed the need for further assurance due to the information missing from the performance figures which are attached; this will be provided from September and quarterly thereafter. This contract is managed under the Urgent Care workstream however Primary Care has a role in ensuring quality of service.

## **2.2.5 Draft Combined LCS paper**

After discussion it was agreed that further clinical input as required and it is the intention to submit the revised paper to Clinical Cabinet for guidance. It is unlikely the proposals will be ready for implementation by 1 October 2017 however there is an option to roll forward existing contracts in the interim with minimal changes to reflect QIPP schemes and Child Protection Templates.

## **2.3 Risks Update**

### **2.3.1 Primary Care Risk Register**

The Primary Care Team Risk Register was submitted to the meeting for information; A Lepiorz and Z Alderson review risks on a monthly basis.

**Zoe Alderson**  
**Head of Primary Care (Interim chair)**  
**7 June 17**

Appendix 1 - CQC – Summary of Reports  
Appendix 2 - BARDOC Quarterly Review

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## CQC Summary of Reports – June 2017

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### Garden City Medical Centre

- Garden City Medical Centre was originally inspected by CQC on the 7 June 2016, following the inspection the practice was rated as overall requires improvement; achieving good in the caring domain, requires improvement in the safe, responsive and well-led domains and inadequate in the effective domain.
- A warning notice was issued to the practice for the following areas:
  - A Disclosure and Barring Scheme check had not been carried out on all staff who acted as chaperones
  - There was a lack of systems and processes in place to ensure the assessment, monitoring and improvement to the quality and safety of services provided
- A further focused inspection was carried out on the 15 December 2016 where the practice were able to demonstrate that they have taken action to address the areas identified for improvement at the previous inspection. The original rating from the comprehensive inspection on 7 June remained unchanged and the practice notified that they would be re-inspected in relation to their future rating.
- The practice received an announced comprehensive inspection on 15 March 2017
- The following areas were highlighted for improvement in the latest report:
  - A record should be kept of the checks carried out on the medicines held in doctors' bags.
  - The significant event reporting form could be improved to record more detailed information for the purpose of monitoring identified actions.
  - Clinical audits and re audits should be carried out in a systematic way to monitor the effectiveness of clinical care to monitor and improve patient outcomes.
  - The practice was rated as overall good and in all the 5 key standards at the latest inspection.

### The Birches Medical Centre

- CQC carried out an announced comprehensive inspection at The Birches Medical Centre on 11 April 2017, following the inspection the practice was rated as good overall; achieving good in the effective, caring, responsive and well-led domains and requires improvement in the safe domain.
- The following areas were highlighted for improvement in the report:
  - A record should be kept of the investigation and review of all significant events.
  - A system of continuous clinical audit should be established to test the effectiveness of the service and to monitor quality and to make improvements.
  - A record should be kept of meetings held for the purpose of monitoring issues discussed.
  - The temperature of the vaccine fridges should be checked daily and medicine stock levels should be audited.
  - A record should be kept of the work carried out to improve infection control so that it can be monitored and a review date logged for the next infection control audit.
- Following the inspection information was provided to demonstrate these issues had been addressed.
- A warning notice was issued to the practice for the following area:
  - The registered person did not do all that was reasonably practicable to assess, monitor, manage and mitigate risks to the health and safety of patients who use services.
  - Staff must work within the scope of their practice and flu vaccinations administered by health care support workers, must only be given with the authority of a GP or non- medical prescriber.

- The practice must provide CQC with a report that outlines the actions they will take to meet these requirements

Practice	Overall	Caring	Effective	Responsive	Safe	Well-led	Date of visit	Date of Report	Post CQC visit arranged	Post CQC visit completed
Blackford House	Good	Good	Good	Good	Good	Good	12.07.16	26.09.16	Not required	Not required
Fairfax Group Practice	Good	Good	Good	Good	Good	Good	17.01.17	16.02.17	Y	Y
Garden City	Good	Good	Good	Good	Good	Good	15.03.17	16.05.17	Not required	Not required
Greenmount	Good	Good	Good	Good	Good	Good	16.08.16	07.10.16	Not required	Not required
Greyland - Dr Laurence Howard Sherman	Good	Good	Good	Good	Good	Good	06.12.16	11.01.17	Not required	Not required
Huntley Mount Medical Centre	Good	Good	Good	Good	Good	Good	24.01.17	24.03.17	Not required	Not required
Knowsley Medical Centre	Good	Good	Good	Good	Good	Good	17.11.16	15.12.16	Not required	Not required
Longfield Medical Practice	Good	Good	Good	Req. Imp.	Good	Good	15.03.16	06.06.16	Y	Y
Mile Lane Surgery	Good	Good	Good	Good	Good	Good	03.05.16	06.06.16	Not required	Not required
Minden - Wave - Deakin Norman Sutcliffe	Good	Good	Good	Good	Good	Good	18.05.15	30.07.15	Not required	Not required
Minden - Anchor - Saxena Bowden Saxena	Good	Good	Good	Good	Good	Good	05.05.15	16.07.15	Not required	Not required
Minden - Yacht - Shekar et al	Good	Good	Good	Good	Good	Good	12.05.15	05.06.15	Not required	Not required
Monarch Medical Centre	Good	Good	Good	Good	Good	Good	19.05.15	16.07.15	Not required	Not required
Peel - Dr S A Chacko & Dr R E Hubber - pre merger	Good	Good	Good	Good	Good	Good	05/05/15	09/10/15	Not required	Not required
Peel - GPs - pre merger	Good	Good	Good	Good	Good	Good	07.05.15	30.07.15	Not required	Not required
Radcliffe Medical Practice	Good	Good	Good	Good	Good	Good	24.11.16	22.12.16	Not required	Not required
Ramsbottom Medical Practice	Good	Good	Good	Good	Good	Good	09.11.16	22.12.16	Not required	Not required
Redbank Medical Practice	Good	Good	Good	Good	Good	Good	10.05.16	10.05.16	Not required	Not required
Ribblesdale Medical Practices - Dr Woodcock & Partners	Good	Good	Good	Good	Good	Good	26.01.16	17.05.16	Not required	Not required
Rock Healthcare Limited	Outstanding	Good	Good	Outstanding	Good	Outstanding	14.05.15	20.08.15	Not required	Not required
Spring Lane Surgery	Good	Good	Good	Good	Req. Imp.	Good	07.10.16	21.11.16	Not required	Not required
St Gabriel's Medical Centre	Good	Good	Good	Good	Good	Good	24.11.16	22.12.16	Not required	Not required
The Birches	Good	Good	Good	Good	Req. Imp.	Good	11.04.17	26.05.17	Not required	Not required
The Elms	Req. Imp.	Good	Req. Imp.	Good	Req. Imp.	Req. Imp.	06.09.16	17.11.16	Y	Y
The RLC Surgery - Rock at Radcliffe from 01.04.17	Good	Good	Good	Good	Good	Good	05.12.16	06.01.17	Not required	Not required
The Uplands Medical Practice	Good	Good	Good	Good	Good	Good	01.05.15	25.06.15	Not required	Not required
Tottington Medical Practice	Good	Good	Good	Good	Good	Good	23.11.16	12.12.16	Not required	Not required
Townside Surgery (formerly Ribblesdale GP - Dr Subbiah)	Good	Good	Good	Good	Good	Good	05.01.16	03.03.16	Not required	Not required
Unsworth Medical Centre	Good	Good	Good	Good	Good	Good	05.04.16	17.05.16	Not required	Not required
Walmersley Road - Dr Afzal Hussain	Good	Good	Good	Good	Good	Good	29.11.16	19.12.16	Not required	Not required
Whittaker Lane Medical Centre	Good	Good	Good	Good	Good	Good	21.06.16	29.07.16	Not required	Not required
Woodbank	Req. Imp.	Req. Imp.	Req. Imp.	Good	Req. Imp.	Req. Imp.	19.07.16	18.11.16	Y	Y

**Marina Ricioppo**  
**Primary Care Project Manager**

