

Primary Care Commissioning Committee

24 May 2017

Details	Part 1	X	Part 2		Agenda Item No.	8
Title of Paper:	Primary Care Workstream Update					
Board Member:	Dr J Schryer, Primary Care Clinical Lead					
Author:	Zoe Alderson, Head of Primary Care					
Presenter:	Dr J Schryer, Primary Care Clinical Lead					
Please indicate:	For Decision		For Information	X	For Discussion	

Executive Summary

Summary	The attached Primary Care Workstream briefing has been prepared to provide PCCC with an overview of the schemes and progress currently being delivered/supported by the team. Work is ongoing to produce a robust workstream programme.					
Risk	High		Medium	X	Low	
	Please indicate above the overall level of risk associated with the paper then state here what the risks are and how this paper aims to address them. If the above summary itself is around managing risk etc. state "Included in Summary". NB Risks can include failure to act and lost opportunities.					
	The briefing highlights a number of concerns which the team have raised/discussed.					
Recommendations	The Board is asked to: <ul style="list-style-type: none"> Note the briefing being presented 					

Strategic themes

To deliver improved outcomes and reduce health inequalities for patients through better preventative strategies	
To deliver service re-design in priority areas through innovation	
To develop primary care to become excellent and high performing commissioners	X
To develop the CCG leadership to work with the Local Authority to be excellent integrated commissioners	
To develop robust and effective working relationships with all stakeholders and partners to drive integrated commissioning	
To deliver long term financial sustainability through effective commissioning and innovative investment across the wider system	
To develop and influence the provider landscape through development of a Locality Care Organisation (LCO)	
Equality Analysis Assessed?	Supports NHS Bury CCG Governance arrangements X

Primary Care Workstream Briefing

1. Introduction

This briefing has been prepared, in order to provide Primary Care Commissioning Committee (PCCC), with an overview of the work currently being discussed/progressed via the Primary Care Workstream Group (PCWG).

2. Primary Care Workstream Group (May 2017)

2.1 Progress on operating Plan Issues

2.1.1 Primary Care Workplan

Reports highlighting areas of concern (i.e. schemes that had been RAG rated as amber or red in the workplan) were provided to PCWG and included: Clinical Waste, QinPC Phase 2, AUA 16/17, BARDOC., PCQV Cohort 1, Education/ Workforce Development. These issues were discussed individually with actions agreed to progress where appropriate.

All the objectives within the workplan are now being allocated a priority category by their leads in order to focus energies and capacity moving forward.

2.1.2 Education

A working group is being set up, as part of the PC Health and Wellbeing Strategy implementation to revitalise the education work program. It is recognised that this needs to be broader than clinical education and will link with the 'Productive in General Practice Program' and the workforce planning. Education slots are oversubscribed and priority is currently given to GM standards and CCG priorities. Moving forward it is hoped to have alternate slots with Pennine Acute Trust and also to develop alternate online training methods.

2.1.3 QinPC Phase 2 Contract Variation Recommendations

Z Alderson's paper was presented and comments made; with ~~and~~ the approved version scheduled on the PCCC agenda. It was noted that further variation may come to light following the dispute resolution process and further discussions with practices in an iterative way.

2.1.4 Clinical Waste

It was reported that the contract has gone live. The PCWG expressed concerns about the viability of the savings plan attached to this workstream.

2.1.5 G P Online Services (Appendix 1)

M Culshaw updated the meeting on progress made in phase 1 and notes improvements in coverage since March 2017. A performance target was recommended for on line services compliance. It was noted that NHS Bury CCG compared well in this area to peers in Greater Manchester. The importance of this project in terms of the implementation of the Locality Plan

was discussed and the promotion of clinical patient education videos to improve inhaler technique. Further ways of promoting on line services will be generated by a sub group of the PCWG.

2.1.6 PC Health & Wellbeing Strategy action plan

A draft action plan was shared with the PCWG; the final iteration will be submitted to the PCCC in due course. Care will be taken to avoid duplication of work with the Bury Locality Plan, however, some schemes will be progressed as business as usual and are not dependant on transformation funding.

2.1.7 Phase 2 of the Quality in Primary Care

R Schofield confirmed that all practices have confirmed their 'Intent to deliver' Quality in Primary Care Contract (Phase 2).

2.2 Performance Monitoring

2.2.1 Primary Care Closed Complaints Q4 2017/18

PCWG received a high level report on the management and findings of 66 complaints which had been closed in 2017/18. It was noted that there are a further 12 complaints open and still under investigation. The meeting concentrated on how learning from these complaints was received by the CCG other than through the quality visits process and members are looking at other ways which learning could be shared in this area and also in the outcomes of significant events linked with the DATIX project.

2.2.2 Primary Care Quality Visits

M Ricioppo gave a verbal report on recent visits, schedule is ongoing.

2.2.3 Contractual Changes processed by NHSE

Activity relating to March 2017 processed by NHSE was received for information.

2.3 Risks Update

2.3.1 Primary Care Risk Register

The Primary Care Team Risk Register was submitted to the meeting for information; A Lepiorz and Z Alderson review risks on a monthly basis.

Jeff Schryer

Chair of Primary Care Workstream Group and Primary Care Clinical Lead

May 17

Appendix 1: Graph relating to AI 2.1.5

