

Primary Care Commissioning Committee

22 February 2017

Details	Part 1	X	Part 2		Agenda Item No.	5
Title of Paper:	Productive General Practice					
Board Member:	Dr Jeff Schryer					
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Presenter:	Amy Lepiorz, Deputy Director of Primary Care					
Please indicate:	For Decision		For Information	X	For Discussion	

Executive Summary

Summary	This paper is inform the PCCC of the Productive General Practice programme and the work that is currently taking place in Bury.					
Risk	High		Medium		Low	X
	Please indicate above the overall level of risk associated with the paper then state here what the risks are and how this paper aims to address them. If the above summary itself is around managing risk etc. state "Included in Summary". NB Risks can include failure to act and lost opportunities.					
Recommendations	The Board is asked to: <ul style="list-style-type: none"> Note the content of the paper Note the invite to the celebration event on the 2 March 2017 					

Strategic themes

To deliver improved outcomes and reduce health inequalities for patients through better preventative strategies	
To deliver service re-design in priority areas through innovation	
To develop primary care to become excellent and high performing commissioners	X
To develop the CCG leadership to work with the Local Authority to be excellent integrated commissioners	
To develop robust and effective working relationships will all stakeholders and partners to drive integrated commissioning	
To deliver long term financial sustainability through effective commissioning and innovative investment across the wider system	
To develop and influence the provider landscape through development of a Locality Care Organisation (LCO)	
Equality Analysis Assessed?	Supports NHS Bury CCG Governance arrangements

Productive General Practice

1. Introduction and background

The Productive General Practice (PGP) programme is one of a number of national resources commissioned by NHS England to support GP practices and CCGs in the implementation of the General Practice Forward View. The programme aims to release 'time to care' by focussing mainly on administrative processes and introducing efficiencies. It is a national programme which CCGs were able to apply for on behalf of a group of practices or a federation.

The programme composes of two elements. There are four Group Based Learning (GBL) sessions where practices come together to share learning. These sessions are led by a PGP facilitator and provide an opportunity to develop a local improvement learning community in General Practice. There are also six dedicated Practice Based Support sessions at participating practices to focus on specific needs and improvement areas identified.

Practices are able to select up to two modules from a choice of four:

- Well Organised Practice- implementing 5S principles
- Making Best Use of Administration Time
- Efficient Services- streamlining your services
- Effective Emails, Meetings and Reducing Interruptions

Each module comes with a support pack and e-learning materials.

2. PGP in Bury

The PGP programme began in November and there are three cohorts of practices- North/West, South and East. At the time of writing the practices have met as a cohort for GBL 1, 2 and 3. Each cohort has a dedicated PGP facilitator that has been spending a session a week in the practice since the beginning of the year. A member of the primary care team has also been assigned to each cohort. The team member acts as a link between the PGP programme and the CCG.

The programme was offered to all practices and initially all 31 expressed an interest. Due to a number of reasons 6 practices have not been able to complete the programme. Below is a list of the participating practices and the modules they are undertaking.

Bury: East

Practice	Module	Module
Ribblesdale	Efficient processes	Well Organised Practice
Townside Surgery	Well Organised Practice	MBUAT

Peel	Efficient processes	EMI
Rock Healthcare	Efficient processes	Well Organised Practice
Minden Family Practices (1)	Efficient processes	MBUAT
Minden Family Practices (2)	Efficient processes	EMI
Minden Family Practices (3)	Efficient processes	Well Organised Practice
Huntley Mount MC	Efficient processes	MBUAT
Walmersley Road MP	MBUAT	Well Organised Practice

Bury: North and West

Practice	Module	Module
Tottington MP	Efficient Processes	
Garden City	MBUAT	Well Organised Practice
Greenmount	Efficient Processes	
Spring Lane	Efficient Processes	Well Organised Practice
Radcliffe MP	Well Organised Practice	Efficient Processes
RLC	Efficient Processes	Well Organised Practice
Mile Lane	MBUAT	EMI
Redbank	Efficient Process	Well Organised Practice
Woodbank MP	MBUAT	Efficient Processes

Bury: South

Practice	Module	Module
Whittaker Lane	Efficient processes	EMI

St Gabriels MC	MBUAT	
Unsworth MC	MBUAT	EMI
Uplands MC	EMI	Efficient processes
Greylands	Well Organised Practice	
Blackford House	MBUAT	Well Organised Practice
Longfield		
The Elms	Well Organised Practice	Efficient processes

After early reservations, a real positivity and engagement by participating practices in the programme have been noted. This has been reflected by the practices during the GBL sessions. The GBL sessions have identified a number of talented and enthusiastic individuals within general practice. Practices have been keen to learn from each other and share their experiences. One of the cohorts are discussing how they can support the practices who have not participated by sharing what they have done in a “how to” document so they can still get some benefit from the programme.

A number of key themes have emerged from the programme mainly involving administration processes such as repeat prescription ordering; Docman filing and note summarising, along with general organisation and tidiness in practices.

The programme ends with the final GBL session. This is a celebratory event giving practices the opportunity to share with their peers the work they have completed. Under the programme this session is normally held at a cohort level, though the PGP team have agreed to adapt this in Bury so that all of the cohorts come together for this event. The rationale is to give practices the opportunity to share experiences and learnings from across the CCG not just within their cohort. The national NHS England team have taken an interest in this approach and are interested in capturing our reflections after the event.

3. Next steps

- Considerations are taking place on how the CCG can support practices in further developing the work around key themes.
- The programme has helped to identify a number of talented individuals within practices. Conversations are to take place with the GP Federation around talent management.
- A meeting is planned with NHS England to discuss further development opportunities for our practices.

4. Recommendations

- The PCCC are asked to note the content of this report
- The PCCC are invited to attend the GBL4 Celebration Event on the 2 March 2017, 1.30-4.30pm, Elizabeth Suite, Bury Town Hall.

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