

Primary Care Commissioning Committee

25 January 2017

Details	Part 1	✓	Part 2		Agenda Item No.	9
Title of Paper:	Primary Care Workstream Update					
Board Member:	Dr J Schryer, Primary Care Clinical Lead					
Author:	Zoe Alderson, Head of Primary Care					
Presenter:	Dr J Schryer, Primary Care Clinical Lead					
Please indicate:	For Decision		For Information	✓	For Discussion	

Executive Summary

Summary	The attached Primary Care Workstream briefing has been prepared to provide Primary Care Commissioning Committee with an overview of the schemes and progress currently being delivered/supported by the team. Work is ongoing to produce a robust workstream programme.					
Risk	High		Medium	✓	Low	
	Please indicate above the overall level of risk associated with the paper then state here what the risks are and how this paper aims to address them. If the above summary itself is around managing risk etc. state "Included in Summary". NB Risks can include failure to act and lost opportunities.					
	The briefing highlights a number of concerns which the team have raised/discussed.					
Recommendations	The Primary Care Commissioning Committee is asked to:					
	<ul style="list-style-type: none"> Note the briefing being presented 					

Strategic themes

To deliver improved outcomes and reduce health inequalities for patients through better preventative strategies	
To deliver service re-design in priority areas through innovation	
To develop primary care to become excellent and high performing commissioners	✓
To develop the CCG leadership to work with the Local Authority to be excellent integrated commissioners	
To develop robust and effective working relationships with all stakeholders and partners to drive integrated commissioning	
To deliver long term financial sustainability through effective commissioning and innovative investment across the wider system	
To develop and influence the provider landscape through development of a Locality Care Organisation (LCO)	
Equality Analysis Assessed?	Supports NHS Bury CCG Governance arrangements ✓

Primary Care Workstream Briefing

1. Introduction

This briefing has been prepared in order to provide Primary Care Commissioning Committee (PCCC) with an overview of the work currently being discussed/progressed via the Primary Care Workstream Group (PCWG).

2. Primary Care Workstream Group (January 2017)

2.1 Progress on operating Plan Issues

2.1.1 Primary Care Health & Wellbeing Strategy

Z Alderson, Head of Primary Care, will be leading the work on coordination and formulation of the Work Plan and has been asked to provide a draft workplan for the February PCWG meeting, with a view to this being presented at PCCC February/March 2017.

2.1.2 Primary Care Team Workplan

The draft Primary Care Team Workplan was shared with the PCWG. It was agreed that Z Alderson will collate the workplan and provide a monthly report for the PCWG. Workstream Leads with Red or Amber flags will be asked to provide a one paragraph report for discussion. In future it is envisaged the information included on the workplan will help the wider Primary Care Team prioritise workstreams.

2.1.3 Breach Process

R Schofield submitted a draft paper around the Primary Care Breach process. It is intended the process will allow the PCWG to consider possible breaches and subsequently make recommendations to PCCC. The final paper will be submitted to PCCC in February and will detail a clear line of responsibility within CCG for this process.

2.1.4 Practice Merger Process

R Schofield presented a draft paper; it was agreed that as there is a current merger request, the paper would be reviewed by Dr Schryer, Amy Lepiorz and Zoe Alderson and a revised version will be presented to PCCC.

2.1.5 Practice List Closures

R Schofield submitted a draft paper around the process for practice list closure requests. It is anticipated the final paper will be submitted to PCCC in February. It is envisaged that a working group would consider each request on a case by case basis, before presenting a recommendation to PCCC via PCWG.

2.1.6 Phase 2 of the Quality in Primary Care

The draft contract has been shared for comment with PCWG members and all practices with a request for feedback. The draft contract will be further developed at a master class scheduled for 11 January 2017. It was agreed that the Chair of PCWG would formally request continuation of funding from the Local Authority.

2.2 Performance Monitoring

2.2.1 Quality Assurance - BARDOC

R Schofield presented an action plan designed to demonstrate quality assurance for this contract. The BARDOC Out of Hours KPI report for October 2016 is appended to this briefing to fulfil the mandatory obligation to publish this information. PCWG have scheduled quarterly review of this contract.

2.2.2 Quality Premium - Hypertension

QP in Hypertension project lead provided the action plan and minutes from their last meeting to PCWG, which demonstrated plans are in place for identifying non-diagnosed hypertensive patients in the wider population.

2.2.3 Quality Premium – Asthma

An update was provided for the group which described an acceptable trajectory although it was noted winter figures have not yet been included.

2.2.4 Datix

The Quality Team advised have requested to attend Sector meetings in February to launch their user guide for Datix and describe how they will deal with issues raised. The team said that most practices now use Datix, but the process could be improved by more comprehensive completion of forms.

2.2.5 Quality in Primary Care Contract - Phase 1

Measurement and reporting; concern was raised over prescribing indicators for Standard 7 – Medicines Safety and measurement. PINCER searches - originally agreed practices would be asked to report exceptions by declaration. After discussion it was agreed this was acceptable. Medicines Optimisation Team will validate these exceptions and provide recommendation to R Coaker and A Lepiorz (as per existing process) if they do not agree exceptionality. With regards to AKI reporting practices will be asked to submit their Action Plans which will be validated by the team. Medicines Optimisation Team will supply a template of an acceptable action plan to assist practices.

2.2.6 Primary Care Complaints

N Nolan provided 2 reports detailing headlines and trends for 2016 from statistical data provided by NHSE. NHSE have committed to providing the CCG with raw data on a monthly basis, N Nolan will analyse and prepare monthly highlight reports for discussion at PCWG.

2.2.7 Primary Care Quality visits – update

A process for stratifying visits was agreed using a variety of different parameters, however it was recognised that there is no certain way of identifying practices that may need more support. Practices appearing in cohort 1 of the schedule have been contacted and visits arranged during February and March, with the exception of Woodbank Medical practice who are to be visited early February in connection with their CQC inspection. The PCQV will be arranged following this meeting. It is the intention to visit all practices during 2017.

PCWG will look at 1 practice in detail at the next meeting to establish how well our processes identify the correct priority of visits and how best we can support practices.

2.2.8 Outcomes Manager

This data reporting package has been tested by one of our practices and subject to the success of some final checks should be rolled out this month. This will enable QinPC data to be downloaded automatically rather than separate searches being run.

2.2.9 Clinical Audits

It was noted that not all practices submit clinical audit data in a timely manner, impacting on reporting (e.g. flu vaccination uptake). Whilst acknowledging some practices have technical issues with the system PCWG discussed how they could encourage an improved submission rate. K Dunn (Data Quality) has been asked to supply a list of practices to the Primary Care Team.

2.3 Risks Update

The Primary Care Team Risk Register was submitted to the meeting for information; work is continuing on the format, an updated register which re-articulates some of the risks around CQC inspections and contractual issues will be brought to the next PCWG meeting.

Jeff Schryer

Chair of Primary Care Workstream Group and Primary Care Clinical Lead

January 17