

# Primary Care Commissioning Committee

24 August 2016

<b>Details</b>	Part 1	✓	Part 2		Agenda Item No.	<b>12 Paper 10</b>
Title of Paper:	Primary Care Quality Improvement Group Briefing					
Board Member:	Jeff Schryer, Primary Care Clinical Lead					
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Presenter:	Zoe Alderson, Head of Primary Care					
Please indicate:	For Decision		For Information	✓	For Discussion	

## Executive Summary

<b>Summary</b>	The attached briefing has been prepared in order to provide Primary Care Commissioning Committee (PCCC) with an overview of the work currently being discussed/progressed via the Primary Care Quality Improvement Group (PCQIG) as well as an overview of the workstreams being supported by the Primary Care Teams.					
<b>Risk</b>	<b>High</b>		<b>Medium</b>		<b>Low</b>	✓
	<i>Please indicate <b>above</b> the overall level of risk associated with the paper then state here what the risks are and how this paper aims to address them. If the above summary itself is around managing risk etc. state "Included in Summary". <b>NB</b> Risks can include failure to act and lost opportunities.</i>					
<b>Recommendations</b>	<b>Primary Care Commissioning Committee is asked to:</b> <ul style="list-style-type: none"> <li><b>Note the update being provided</b></li> </ul>					

## Strategic themes

Deliver improvement in outcomes for patients	
Deliver service improvement through system redesign in priority areas	
Develop NHS Bury CCG and Primary Care capability as commissioners and leaders	
Deliver through the Health and Wellbeing Board improved population health and reduction in inequalities	
Deliver the CCG element of QIPP through effective system management and working with partners and stakeholders and ensuring a culture with focus on quality, fostering innovation, improving health outcomes and reducing inequalities.	
Supports NHS Bury CCG Governance arrangements	

# Primary Care Workstream Briefing

## 1. Introduction

This briefing has been prepared in order to provide Primary Care Commissioning Committee (PCCC) with an overview of the work currently being discussed/progressed via the Primary Care Quality Improvement Group (PCQIG) as well as an overview of the workstreams being supported by the Primary Care Teams.

Workstream	Included within latest PCQIG briefing (July)
Accessible Information Standard	Yes
Care Quality Commission	Yes
Directed Enhanced Services	No
Dispute Resolution Process	No
Education/Engagement/Workforce Development	No
GP Contracts	No
Locally Commissioned Services	Yes
Outcomes Manager	No
Out of Hours/Extended Working Hours Quality Assurance	No
Primary Care at Scale	No
Primary Care Business Continuity	No
Primary Care Quality Visits	No
Primary Care Complaints	Yes
Qlik View	No
Quality Premium Indicators	Yes
Social Prescribing	No
Violent Patients Service Level Agreement	No

Over the next few months it is intended that the remit and frequency of the PCQIG will be reviewed with a view to becoming a wider Primary Care Workstream meeting. PCCC will be presented with a proposal once further details are available.

## 2. Primary Care Quality Improvement Group (July)

### 2.1 Accessible Information Standard

S Arfan presented the strategic requirements of the Accessible Information Standard in order to seek support from the Primary Care Team in gaining assurance from member practices that they were meeting these requirements.

### 2.2 Care Quality Commission

PCQIG were presented with an overview of the CQC visits/outcomes to date along with details of two member practices who received a 'Requires Improvement' status. The group recommended that the CCG should support practices by:

- Publishing/promoting a common themes newsletter from the visits that have taken place to date

- Bringing forward Primary Care Quality Visits where a practice receives less than an overall 'good' status
- Offering support with positive communications regarding the actions taken following a less than 'good' status

## **2.3 Locally Commissioned Services**

### **2.3.1 Quality in Primary Care**

An overview of the progress made to date regarding the Quality in Primary Care Contract QiPC (GM Standards) was presented to the PCQIG. Concerns regarding the availability of data were discussed due to both technical difficulties but also capacity within the data quality team. It was agreed that to hold practices to account against their performance/action plans at quarter 1 would be difficult given these concerns and that therefore further discussion with practices directly as well as internally would be needed before letters of concern could be recommended.

Actions for September's meeting include:

- An update on reporting/data collection concerns including Q1 data if available
- An overview of the outcomes monitoring model against which the contract's success can be measured. Practices will not be measured/penalised/rewarded based on the outcomes monitoring however it will be used to shape future commissioning decisions

## **2.4 Primary Care Complaints**

Primary Care Complaints are discussed within a Part 2 meeting due to the nature/sensitivity of the items discussed. No items discussed needed further CCG action.

Concerns were raised regarding the reporting of complaints to CCGs as was the effectiveness of the Direct Commissioning Quality Surveillance Group within its currently form; these are to be fed back to NHS England.

## **2.5 Quality Premium Indicators**

### **2.5.1 Emergency Admission Rates for Children with Asthma (aged 0-18 years)**

Although no specific scheme has been established to achieve this Quality Premium Target the PCQIG were presented with a number of actions that will be taken over the course of the year, these include:

- Monthly monitoring to trigger clinical support where concerns are highlighted
- Education events
- Wider Primary Care involvement e.g. pharmacists

### **2.5.2 Increase in reported prevalence of hypertension on GP registers as % of estimated prevalence**

Item was deferred to next PCQIG

**Zoe Alderson**  
**Head of Primary Care**  
**AUGUST 2016**