

| Meeting: Governing Body (Meeting in Public) | | | |
|--|--|---------------------|----------|
| Meeting Date | 22 January 2020 | Action | Consider |
| Item No. | 9a | Confidential | No |
| Title | Quality and Performance Committee Chair's Report | | |
| Presented By | Peter Bury, Lay Member – Quality and Performance | | |
| Author | Emma Kennett, Head of Corporate Affairs and Governance | | |
| Clinical Lead | - | | |

Executive Summary

This report specifically focuses on the Deep Dive undertaken in respect of growth in elective waits which were considered at the Quality & Performance Committee meeting held on 8 January 2020.

A verbal update on the other key issues discussed at the meeting will be provided at the Governing Body meeting.

Recommendations

It is recommended that the Governing Body:

- Consider this risk and determine whether it accepts the current and target risk score as reported as being appropriate, or determine what further actions should be implemented in order to address this risk accordingly.
- Notes the verbal update on the other key issues discussed at the Committee.

Links to CCG Strategic Objectives

| | |
|--|---|
| SO1 People and Place To enable the people of Bury to live in a place where they can co-create their own good health and well-being and to provide good quality care when it is needed to help people return to the best possible quality of life | ☒ |
| SO2 Inclusive Growth To increase the productivity of Bury's economy by enabling all Bury people to contribute to and benefit from growth by accessing good jobs with good career prospects and through commissioning for social value | ☒ |
| SO3 Budget To deliver a balanced budget for 2019/20 | ☒ |
| SO4 Staff Wellbeing To increase the involvement and wellbeing of all staff in scope of the OCO. | ☒ |

Does this report seek to address any of the risks included on the Governing Body Assurance Framework? If yes, state which risk below:

| Links to CCG Strategic Objectives |
|-----------------------------------|
| GBAF N/A |

| Implications | | | | | | |
|--|-----|--------------------------|----|-------------------------------------|-----|-------------------------------------|
| Are there any quality, safeguarding or patient experience implications? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Has any engagement (clinical, stakeholder or public/patient) been undertaken in relation to this report? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Have any departments/organisations who will be affected been consulted ? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Are there any conflicts of interest arising from the proposal or decision being requested? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Are there any financial Implications? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Has an Equality, Privacy or Quality Impact Assessment been completed? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Is an Equality, Privacy or Quality Impact Assessment required? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Are there any associated risks including Conflicts of Interest? | Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> | N/A | <input type="checkbox"/> |
| Are the risks on the CCG's risk register? | Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> | N/A | <input type="checkbox"/> |

| Governance and Reporting | | |
|-----------------------------------|------------|-----------------|
| Meeting | Date | Outcome |
| Quality and Performance Committee | 08/01/2020 | Items discussed |

1.0 Deep Dive and Risk Retention Review

- **WS_IC_O_PE_S_07; Growth in Elective Waits**

- 1.1 The Quality & Performance Committee undertook a deep dive into the newly identified risk in respect of growth in elective waits.
- 1.2 The risk, which was identified in September 2019, was added to the Risk Register following initial assessment in October, on a level 20 risk.
- 1.3 Primarily identified as a risk to service delivery, the risk owner and Committee have set a target level of risk at 16 to be achieved by 31 March 2020.
- 1.4 This risk was added to the Risk Register due to the growth in waiting times within Bury rising exponentially and therefore potentially impacting on achievement of the national waiting time standard, and subsequently patient outcomes.
- 1.5 Whilst controls and mitigations have been identified and are being progressed, it is acknowledged that these will only reduce the risk to a level 16 if they are realised, however slippage in QIPP schemes, affordability of measures to reduce waits and issues within the management of existing risks are likely to be addressed before the end of the financial reporting year.
- 1.6 Whilst it is recognised that transformation will ultimately deliver improvements, this risk is time dependent, and there is a need to consider an immediate approach.
- 1.7 The Quality & Performance Committee considered that a more strategic approach was required in respect of this risk and therefore have referred this to the Governing Body for specific review.
- 1.8 The Committee's view is that this is a significant system risk and should be considered as a risk to delivery of the CCG's strategic objectives and included onto the Governing Body Assurance Framework (GBAF).
- 1.9 The risk was reported to the Audit Committee through the Corporate Risk Register at its meeting in December, however further concerns have resulted in this escalation.
- 1.10 A presentation on Elective waits will also be provided by the Director of Commissioning & Business Delivery to the Governing Body meeting.
- 1.11 The Governing Body is therefore asked to consider this risk and determine whether it accepts the current and target risk score as reported as being appropriate, or determine what further actions should be implemented in order to address this risk accordingly.

2.0 Other Updates

- 2.1 A verbal update on the on the other key issues discussed at the Committee will be provided at the Governing Body meeting.

Peter Bury
Lay Member – Quality and Performance
January 2020