

Meeting: Governing Body			
Meeting Date	28 November 2018	Action	Receive
Item No.	6	Confidential	No
Title	Good News Stories		
Presented By	Catherine Jackson, Executive Nurse		
Author	Catherine Jackson, Executive Nurse		
Clinical Lead	Catherine Jackson, Executive Nurse		

Executive Summary
Attached is an update on: <ul style="list-style-type: none"> • Improvements in residents with a mental health condition having a delayed discharge from hospital • Details of the quality of nursing and residential care in Bury
Recommendations
It is recommended that the Governing Body <ul style="list-style-type: none"> • Receive the report for information

Links to CCG Strategic Objectives	
To encourage people so that they want to, and do, take responsibility for their own health and well-being.	<input type="checkbox"/>
To drive and support system wide transformation.	<input checked="" type="checkbox"/>
To commission joined-up health and social care for people in Bury through a Single Commissioning Framework.	<input type="checkbox"/>
To achieve financial sustainability for the Bury health and social care economy.	<input type="checkbox"/>
To support the Locality Care Alliance to deliver high quality services in line with commissioner intentions.	<input type="checkbox"/>
To be a high-performing, well-run and respected organisation with an empowered workforce	<input checked="" type="checkbox"/>
Does this report seek to address any of the risks included on the Governing Body Assurance Framework? If yes, state which risk below:	
GBAF <i>[Insert Risk Number and Detail Here]</i>	

Implications						
Are there any quality, safeguarding or	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>

patient experience implications?						
<i>Detailed in the report</i>						
Has any engagement (clinical, stakeholder or public/patient) been undertaken in relation to this report?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Have any departments/organisations who will be affected been consulted ?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any conflicts of interest arising from the proposal or decision being requested?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
Are there any financial Implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Has a Equality, Privacy or Quality Impact Assessment been completed?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Is a Equality, Privacy or Quality Impact Assessment required?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any associated risks including Conflicts of Interest?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are the risks on the CCG's risk register?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>

Governance and Reporting		
Meeting	Date	Outcome
Name of meeting Governing Body	28/11/2018	These boxes are for recording where the report has also been considered and what the outcome was. This will include internal meetings like SMT.

Good News Stories

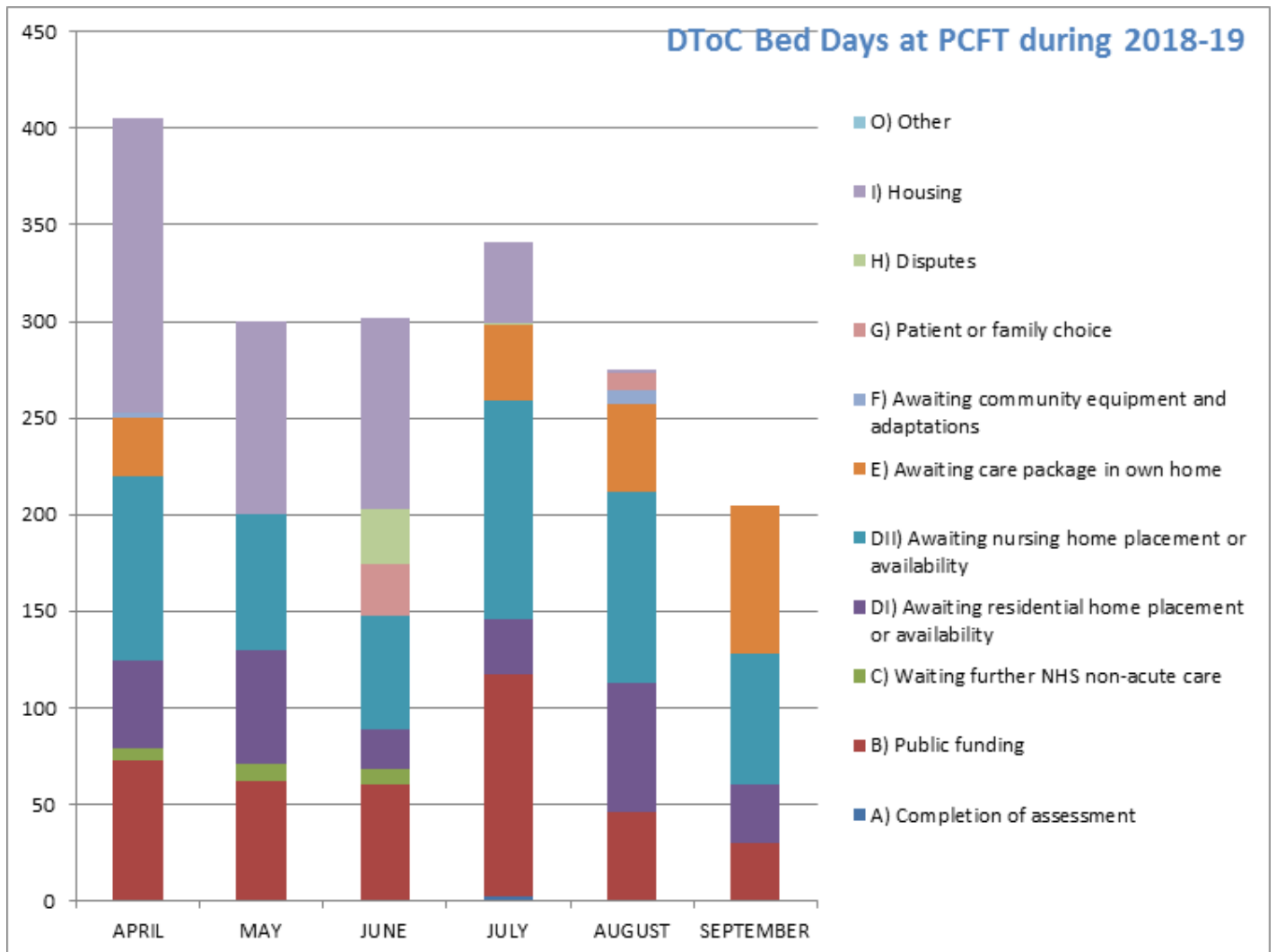
1. Reduction in delayed transfers of care (DTOC) for people in receipt of in-patient mental health services

Collaborative working with all partners across the system led by the Local Authority has had a huge impact on the numbers of people with an enduring mental health condition waiting to be discharged from the three Pennine Care Foundation Trust wards based at Fairfield General Hospital; North Ward, South Ward and Ramsbottom Ward (Older People's Services). Prior to April the processes for discharging people in a timely way were not joined up and streamlined; people could wait many weeks for arrangements to be made to support their on-going needs after discharge.

There have been improvements in all aspects of discharges for example:

- Accurate reporting on DTOC status
- Discharge planning through multi-disciplinary meetings and more timely decision making
- Active case management
- System flow co-ordination
- Improved co-ordination and prioritisation with other agencies; for example there are no longer delays due to housing

There continues to be delays in the system impacting on local people but there is a commitment by partners to continue with and develop further quality improvement initiatives to address this issue. Below tables the improvement in delayed bed days and whilst the number of bed days has reduced by 50% this needs to reduce more however far fewer patients are being delayed.



2. Quality of Care

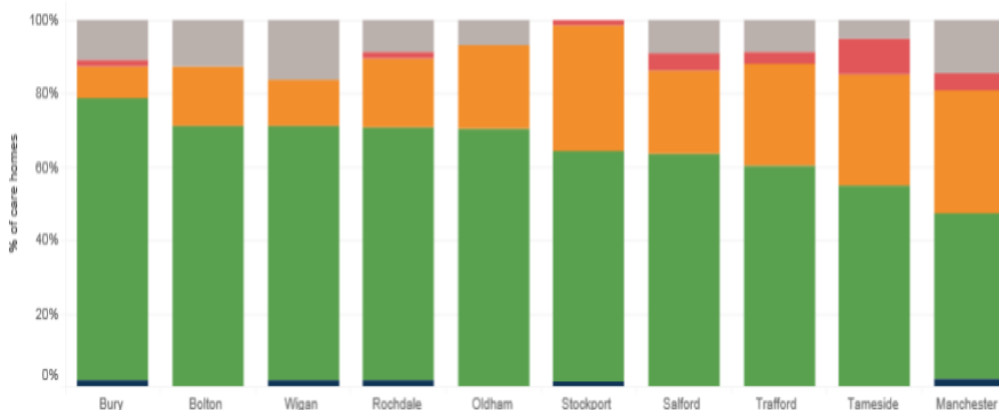
People who live in Bury's Nursing and Residential Care Home are in the main receiving excellent standards of care when compared with other areas of Greater Manchester. Bury homes participate in a range of activities which ensure that residents are receiving up to date, evidenced based and safe care.

Local initiatives include:

- 'Stop the Pressure' scheme based on pressure ulcer reduction training and implementation
- '6 Steps End of Life programme' to ensure excellent standards of end of life provision
- 'Red Bag Scheme' ensuring care planning, documentation, medication and personal belongs are taken with the resident into hospital and returned at discharge.
- Management and care staff belong to the Bury Care Homes Forum and have access to Clinical Supervision to help support staff and drive up quality.
- Integrated Local Authority and CCG quality & safeguarding support, training and visits
- Bespoke support for homes in difficulty provided by Local Authority and CCG

The table below compares the Care Quality Commission (CQC) ratings for Bury with Greater Manchester.

LA	No. of care homes	Outstanding		Good				Requires improvement				Inadequate				No published rating				Grand Total				
		No. of care homes	% of care homes	No. of beds	% of beds	No. of care homes	% of care homes	No. of beds	% of beds	No. of care homes	% of care homes	No. of beds	% of beds	No. of care homes	% of care homes	No. of beds	% of beds	No. of care homes	% of care homes	No. of beds	% of beds	No. of care homes	% of care homes	No. of beds
Bury	1	1.79%	21	1.11%	43	76.79%	1,525	80.86%	5	8.93%	122	6.47%	1	1.79%	14	0.74%	6	10.71%	204	10.82%	58	100.00%	1,888	100.00%
Bolton					39	70.91%	1,081	61.42%	9	16.36%	388	22.05%					7	12.73%	291	16.53%	55	100.00%	1,760	100.00%
Wigan	1	1.82%	73	3.28%	38	69.09%	1,342	60.37%	7	12.73%	483	20.83%					9	16.36%	345	15.52%	55	100.00%	2,223	100.00%
Rochdale	1	1.72%	80	3.51%	40	68.97%	1,118	65.50%	11	18.97%	357	20.91%	1	1.72%	29	1.70%	5	8.62%	143	8.38%	58	100.00%	1,707	100.00%
Oldham					31	70.45%	1,231	68.66%	10	22.73%	470	26.21%					3	6.82%	92	5.13%	44	100.00%	1,793	100.00%
Stockport	1	1.49%	8	0.33%	42	62.69%	1,549	64.70%	23	34.33%	756	31.58%	1	1.49%	81	3.38%					67	100.00%	2,394	100.00%
Salford					28	63.64%	722	47.19%	10	22.73%	565	36.93%	2	4.55%	84	5.49%	4	9.09%	159	10.39%	44	100.00%	1,530	100.00%
Trafford					35	60.34%	877	54.04%	16	27.50%	604	31.05%	2	3.45%	88	5.42%	5	8.62%	154	9.49%	58	100.00%	1,623	100.00%
Tameside					22	55.00%	874	50.67%	12	30.00%	602	34.90%	4	10.00%	134	7.77%	2	5.00%	115	6.67%	40	100.00%	1,725	100.00%
Manchester	2	2.25%	48	1.87%	40	44.94%	890	34.64%	30	33.71%	1,194	46.48%	4	4.49%	178	6.85%	13	14.61%	261	10.16%	89	100.00%	2,669	100.00%
Grand Total	6	1.06%	210	1.09%	358	63.25%	11,209	58.35%	133	23.50%	5,421	28.22%	15	2.65%	606	3.15%	54	9.54%	1,784	9.18%	568	100.00%	19,210	100.00%



Beds Requiring improvement or Inadequate

LA	Number of beds req. imp or inad	% beds req. imp or inad
Bury	136	7.21%
Wigan	483	20.83%
Bolton	388	22.05%
Rochdale	386	22.61%
Oldham	470	26.21%
Stockport	837	34.96%
Trafford	592	36.48%
Salford	649	42.42%
Tameside	736	42.67%
Manchester	1,370	53.33%
Grand Total	6,027	31.37%

3. Recommendations

It is recommended that the Governing Body:

- Receive the report for information

Catherine Jackson

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November 2018