

<b>Meeting: Governing Body</b>			
<b>Meeting Date</b>	28 March 2018	<b>Action</b>	Receive
<b>Item No.</b>	9b	<b>Confidential</b>	No
<b>Title</b>	Patient Cabinet Chair's Report		
<b>Presented By</b>	David McCann, Lay Member PPI and Patient Cabinet Chair		
<b>Author</b>	Emma Kennett, Corporate Affairs and Governance Manager		
<b>Clinical Lead</b>	-		

<b>Executive Summary</b>
This paper is presented to the Governing Body to provide an update of the Patient Cabinet meeting held on 1 <sup>st</sup> February 2018.
<b>Recommendations</b>
It is recommended that the Governing Body <ul style="list-style-type: none"> <li>• Receive the update provided</li> </ul>

<b>Links to CCG Strategic Objectives</b>	
To empower patients so that they want to, and do, take responsibility for their own healthcare. This includes prevention, self-care and navigation of the system.	<input type="checkbox"/>
To deliver system wide transformation in priority areas through innovation	<input checked="" type="checkbox"/>
To develop Primary Care to become excellent and high performing commissioners	<input type="checkbox"/>
To work with the Local Authority to establish a single commissioning organisation	<input type="checkbox"/>
To maintain and further develop robust and effective working relationships with all stakeholders and partners to drive integrated commissioning.	<input checked="" type="checkbox"/>
To deliver long term financial sustainability in partnership with all stakeholders through innovative investment which will benefit the whole Bury economy.	<input type="checkbox"/>
To develop the Locality Care Organisation to a level of maturity such that it can consistently deliver high quality services in line with Commissioner's intentions.	<input type="checkbox"/>
Supports NHS Bury CCG Governance arrangements	<input checked="" type="checkbox"/>
Does this report seek to address any of the risks included on the Governing Body Assurance Framework? If yes, state which risk below:	No
GBAF – not applicable	

<b>Implications</b>						
Are there any quality, safeguarding or patient experience implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>

Are there any conflicts of interest arising from the proposal or decision being requested?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any financial Implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Has an Equality, Privacy or Quality Impact Assessment been completed?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Is an Equality, Privacy or Quality Impact Assessment required?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any associated risks?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Are the risks on the CCG's risk register?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>

Governance and Reporting		
Meeting	Date	Outcome
Patient Cabinet	1/2/18	The Committee discussed the items included in the update.

## **Patient Cabinet Chair's Report**

### **1. OCO Update**

David McCann, Chair, Patient Cabinet provided an update on the latest One Commissioning Organisation (OCO) developments.

Members were updated on the first meeting of the CCG Governing Body and the Local Authority Cabinet which had taken place in January 2018 and the work underway to progress the governance arrangements to enable formal shadow working to be in place for April 2018.

David McCann assured members as Lay Member and Chair of the Patient Cabinet he would ensure that the governance arrangements were appropriately reflective of patient and public involvement requirements and would provide a further update to the Patient Cabinet when it is available. It was highlighted that it was not clear how these changes would impact on the Patient Cabinet but that discussions with the Local Authority Neighbourhood Engagement Team were ongoing at present time.

An update was also provided on the current financial position of the CCG in terms of the Task and Finish Group that had been set up to develop a number of options for consideration at the Governing Body in March 2018.

### **2. Update on Equality Delivery System (EDS)**

It was reported that that the EDS stakeholder briefing session was scheduled for Monday, 5<sup>th</sup> February 2018 from 1pm – 5pm at Townside Primary Care Centre in room 503 and Patient Cabinet members had been invited to participate.

It was envisaged that a Stakeholder EDS External Grading session would take place in May 2018 which would look towards progress towards achieving Goal 1.

### **3. Urgent Care Redesign**

Ian Trafford, Commissioning Manager and Caroline Dearden, Communications Manager presented an update in respect to the Urgent Care re-design, including a presentation which was circulated during the meeting.

It was advised that the Urgent Care redesign consultation was launched this week for a period of 6 weeks following the pause in the previous consultation due to new national guidance, confirmation of a Greater Manchester approach and reflection of feedback from local people about the importance they place on retaining walk in services in the town.

It was highlighted that the guidance set out the minimum requirement for one Urgent Treatment Centre and the proposal is for Bury to have this located alongside A&E at Fairfield General Hospital (FGH) in Bury, however the vision is to go above and beyond the minimum requirements through creation of Integrated Health and Social Care Hubs.

A number of comments were made by members which included issues around the cost of the model, the 111 Service, staffing and the services to be delivered as part of the Integrated Health and Social Care Hubs.

#### **4. 62 Day Cancer Waits**

Susan Sawbridge, Performance Manager and Kez Hayat, Senior Commissioning Manager presented the Cabinet with an overview of the 62 day Cancer Waits performance.

It was highlighted that performance was impacted on predominately by Pennine Acute Trust and when this was examined in more detail, most breaches relate to gastroenterology, urology and gynecology although a smaller proportion of breaches are seen in other specialties. In respect to gastroenterology, workforce issues were a major contributory factor.

It was noted that the poor performance against the 62 day target was not just a Bury issue and that the situation was similar across Greater Manchester and nationally. The governance and scrutiny being applied by the CCG within this area was outlined.

#### **5. Vulnerable Children**

David McCann, Chair, Patient Cabinet provided feedback on a conference call with Maxine Lomax, Head of Safeguarding for the CCG with regards to children's residential homes.

It was discussed that the CCG have employed a Specialist Child Protection and Looked After Children (LAC) Nurse and this area will be looked at as part of the overarching work plan. David McCann explained that there has been an increase in the number of residential homes in the area from 15 to 23 and that most of the children in these homes are from out of area.

David McCann offered for a member of the Patient Cabinet to attend the visits and it was agreed this would be explored.

#### **6. Cancer Support Centre Communication**

Members received copies of a report that described the support provided to this project by a member of the Patient Cabinet.

It was noted that the CCG had supported the launch of the Cancer Support Centre on 3<sup>rd</sup> January including issuing a press release, gaining local media coverage, promotion on social media, promotion through the Bury CCG Website including a home page campaign banner, inclusion on GP reception TV screens and a page has been requested on the Bury Directory. Additionally an A5 flyer and credit card sized promotional cards have been produced and printed and Damian Aston, Macmillan Project Manager has attended all Bury CCG GP practices and also some acute and community settings to explain and promote the centre along with providing supplies of the materials.

**David McCann, Lay Member – Patient and Public Involvement  
March 2018**