

Governing Body

26th July 2017

Details	Part 1	<input checked="" type="checkbox"/>	Part 2	<input type="checkbox"/>	Agenda Item No.	5b
Title of Paper:	Patient Cabinet Chair's Report – June 2017					
Board Member:	David McCann, Lay Member and Chair of Patient Cabinet					
Author:	Nadine Nolan, Operations and Engagement Manager					
Presenter:	David McCann, Lay Member and Chair of Patient Cabinet					
Please indicate:	For Decision	<input type="checkbox"/>	For Information	<input checked="" type="checkbox"/>	For Discussion	<input type="checkbox"/>

Executive Summary

Summary	This paper is presented to the Governing Body to provide an update of the Patient Cabinet meeting held on 1 st June 2017.					
Risk	High	<input type="checkbox"/>	Medium	<input type="checkbox"/>	Low	<input checked="" type="checkbox"/>
	The Patient Cabinet has delegated powers from the Governing Body as described in its Terms of Reference. Without this report there is a risk that the Patient Cabinet may operate outside the scheme of delegation.					
Recommendations	The Governing Body is asked to: <ul style="list-style-type: none"> note the content of the summary 					

Strategic themes

To deliver improved outcomes and reduce health inequalities for patients through better preventative strategies	<input type="checkbox"/>
To deliver service re-design in priority areas through innovation	<input type="checkbox"/>
To develop primary care to become excellent and high performing commissioners	<input type="checkbox"/>
To develop the CCG leadership to work with the Local Authority to be excellent integrated commissioners	<input type="checkbox"/>
To develop robust and effective working relationships with all stakeholders and partners to drive integrated commissioning	<input type="checkbox"/>
To deliver long term financial sustainability through effective commissioning and innovative investment across the wider system	<input type="checkbox"/>
To develop and influence the provider landscape through development of a Locality Care Organisation (LCO)	<input type="checkbox"/>
Equality Analysis Assessed?	NA Supports NHS Bury CCG Governance arrangements <input checked="" type="checkbox"/>

Patient Cabinet Chair's Report

1. Role Description and Code of Conduct

- 1.1. The meeting took place as planned with the Deputy Director of Commissioning, who is a Patient Cabinet member, to integrate volunteer members of the Patient Cabinet into the work streams and a presentation on their engagement in commissioning was received at the June session.
- 1.2. The Deputy Director of Commissioning agreed to inform the Patient Cabinet of where patient involvement was specifically needed and each scheme would then have public and patient involvement as well as the promotional and marketing work.
- 1.3. Further discussion on the role description has been scheduled for the September informal session of the Patient Cabinet. Members still intend to send the draft to the HR department and EMT for consultation after their own input.

2. Patient Stories

- 2.1. There has been little progress from Members in providing consented stories from patients. It remains on the action log and is being actively chased.

3. Urgent Care Redesign Consultation Pause Email

- 3.1. The Patient Cabinet remain keen to monitor the communications activities around the consultation process and felt that complementary communications activities from the Communications Department and Urgent Care Leads were still a priority to ensure that the care model and the care process was more easily understood by stakeholders.

4. Patient Participation Groups (PPGs) Activity In Primary Care

- 4.1. Patient Cabinet supported marketing activities associated with PPG National Awareness week and co-produced a press release to encourage increasing in capacity.
- 4.2. Specific activity continues in partnership with the Primary Care Work Stream Group on establishing PPGs in the practices that were struggling in the recent audit results.
- 4.3. In order to better work to their own terms of reference, the Patient Cabinet has now made arrangements to link better with PPGs via the exchange of minutes and agenda and also by reminding PPGs that they have a standing invite to attend their meetings.

5. Children and Young People's Mental Health Update and Transformation bids

- 5.1. Michael Hargreaves, Commissioning Manager, attended and provided a verbal update of the workstream and described how it was now a key thematic programme of the Locality Plan.
- 5.2. He outlined the Bury Local Transformation Plan for Children and Young People's Mental Health and Wellbeing which can be accessed via the CCG website.
- 5.3. As the Patient Cabinet had previously made contact with the town's Youth Cabinet, members were concerned by the report that Cathy Fines had stated that the Youth Cabinet

had felt inhibited during service redesign work. The Patient Cabinet was keen that this work stream maintained organisational links between the programme and the Youth Cabinet and also suggested communicating with Bury College, given that it has a cohort of approximately 4000, the majority being students between the ages of 16 and 19, with whom it is important to engage.

- 5.4. Patient Cabinet were pleased to hear that flagging up vulnerable people to Healthy Young Minds Service, who could be limited in terms of access, was an existing area of priority for the Paediatric Subgroup.
- 5.5. The Patient Cabinet will receive updates on the work programme in September /October.

6. The Locality Plan

- 6.1. David Boulger, Programme Manager, provided an update via a presentation and outlined the Greater Manchester Transformation bid.
- 6.2. He summarised, that a key objective is to break the cycle of crisis management and look at the underlying problems causing ill health. The challenge is to keep people well at home for longer or return them home sooner. He continued that it is possible change the mindset of the population to “keeping well” rather than treating an illness. The plan is aimed at increasing the resources where appropriate and reducing the demand where possible.
- 6.3. Patient Cabinet agreed that society is under pressure, particularly in relation to the cost of home care.
- 6.4. David Boulger reported that consideration of the CCG’s bid by NHS England was expected to take place on 12/07/17 and it was agreed that he would return with an update in August

7. ERepeat Prescribing

- 7.1. In an informal session, questions had been raised about EPrescribing and Members received an officer’s report outlining the CCG’s position.

8. Items deferred to next agenda

- 8.1. The Patient Cabinet intended to discuss Complaints from Patient Services and NHS England; the Patient Services Policy and Procedures; the 360° Stakeholder report results; National Guidance on Patient Involvement in Commissioning, and but because of the absence of document authors decided to defer discussions and merely receive and note the papers.

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