

Share your views on urgent care

Tuesday, November 01, 2016

1012

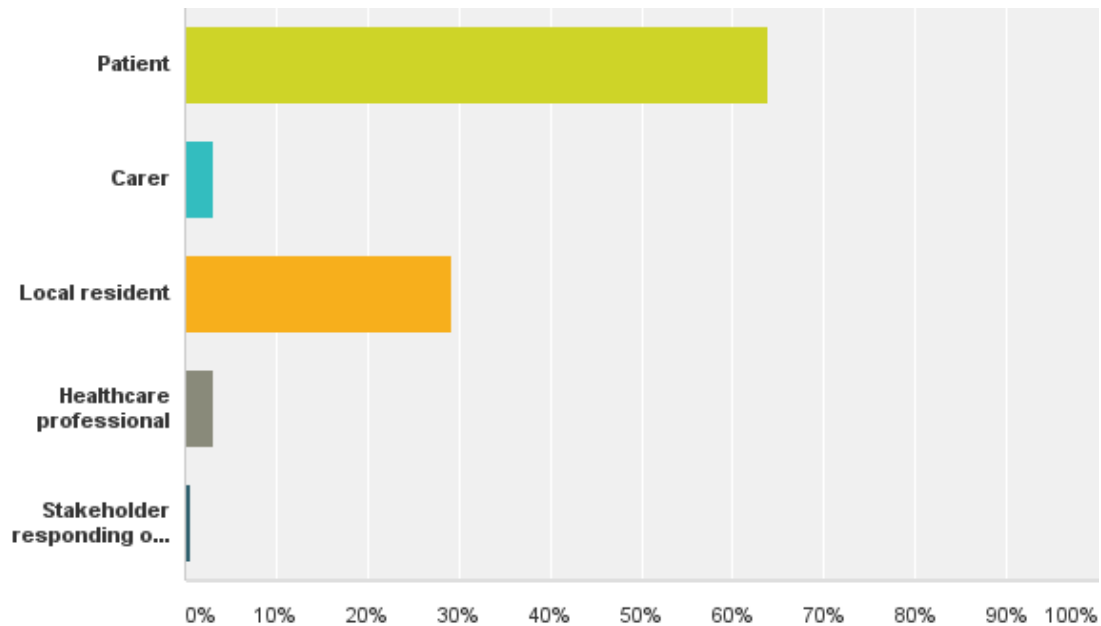
Total Responses

Date Created: Thursday, September 01, 2016

Complete Responses: 1012

Q1: Are you responding as a...

Answered: 995 Skipped: 17



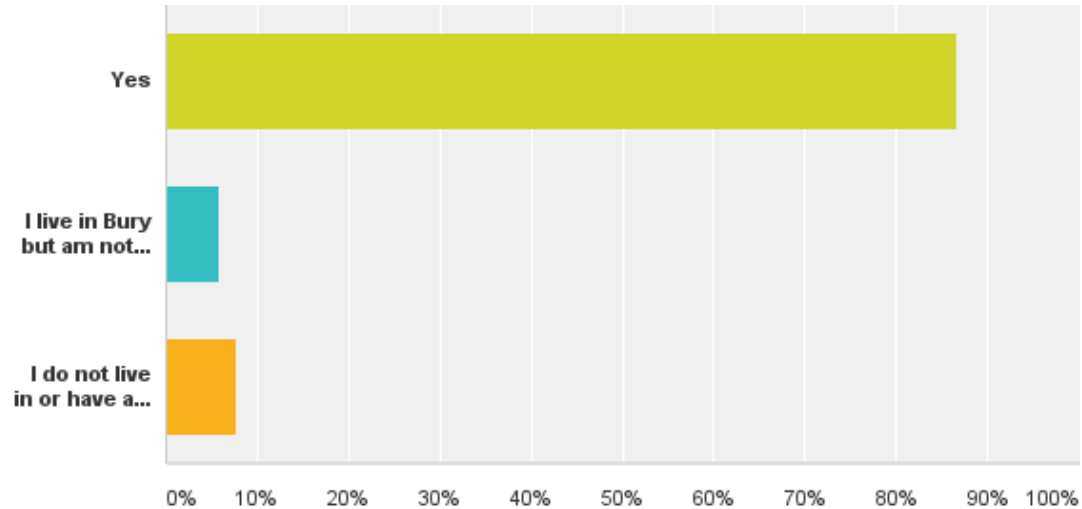
Q1: Are you responding as a...

Answered: 995 Skipped: 17

Answer Choices	Responses	
Patient	63.82%	635
Carer	3.22%	32
Local resident	29.15%	290
Healthcare professional	3.22%	32
Stakeholder responding on behalf of an organisation	0.60%	6
Total		995

Q2: Are you registered with a GP in one of the areas of Bury? For example: Bury, Ramsbottom, Tottington, Greenmount, Radcliffe, Whitefield, Unsworth, Prestwich

Answered: 1,010 Skipped: 2



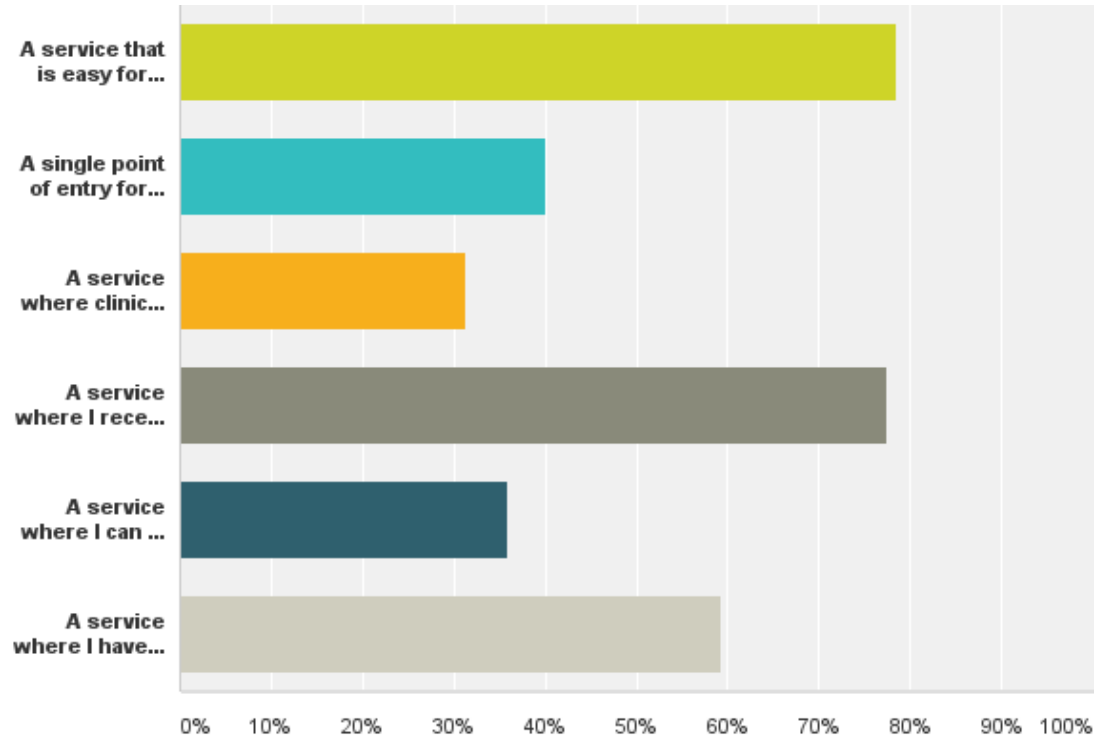
Q2: Are you registered with a GP in one of the areas of Bury? For example: Bury, Ramsbottom, Tottington, Greenmount, Radcliffe, Whitefield, Unsworth, Prestwich

Answered: 1,010 Skipped: 2

Answer Choices	Responses	
Yes	86.53%	874
I live in Bury but am not registered with a Bury GP	5.84%	59
I do not live in or have a GP in Bury	7.62%	77
Total		1,010

Q3: When thinking about future urgent care services, please tell us which of the following elements are important to you? Please tick all that apply

Answered: 998 Skipped: 14



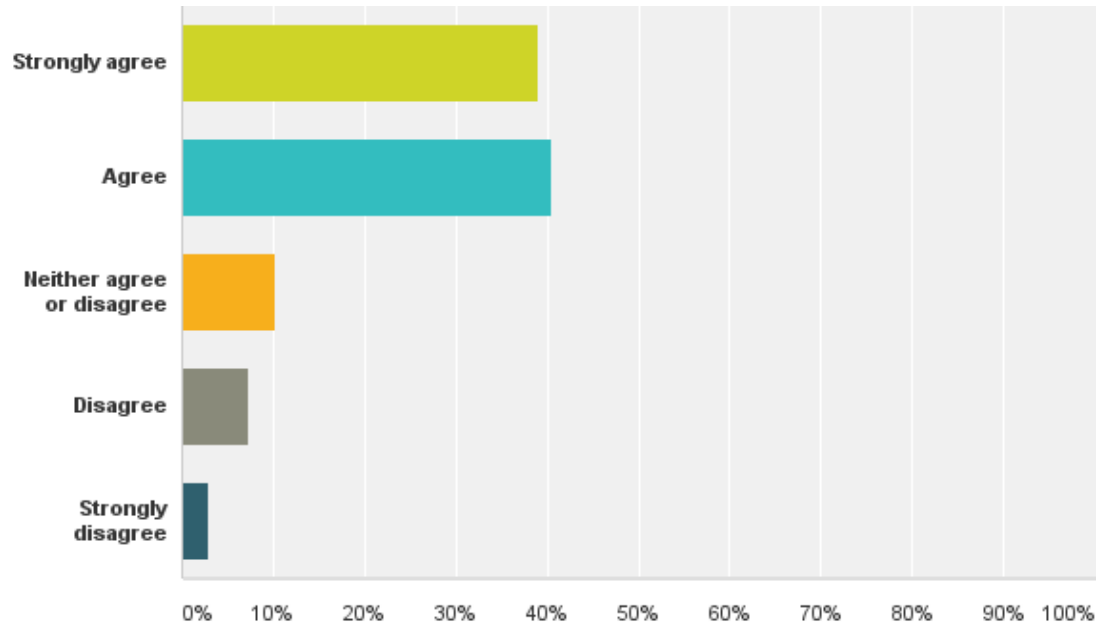
Q3: When thinking about future urgent care services, please tell us which of the following elements are important to you? Please tick all that apply

Answered: 998 Skipped: 14

Answer Choices	Responses
A service that is easy for patients to understand and access	78.56% 784
A single point of entry for patients in Bury who require urgent care (that is not planned or emergency care)	40.18% 401
A service where clinical assessment, advice and treatment is more co-ordinated with social care	31.36% 313
A service where I receive clinical advice from qualified staff	77.35% 772
A service where I can be referred to another local service	35.97% 359
A service where I have an appointment booked for me for that day, there and then	59.22% 591
Total Respondents: 998	

Q4: Supporting patients to self care for minor illnesses and injuries is an important part of our vision. Do you agree with this? I...

Answered: 999 Skipped: 13



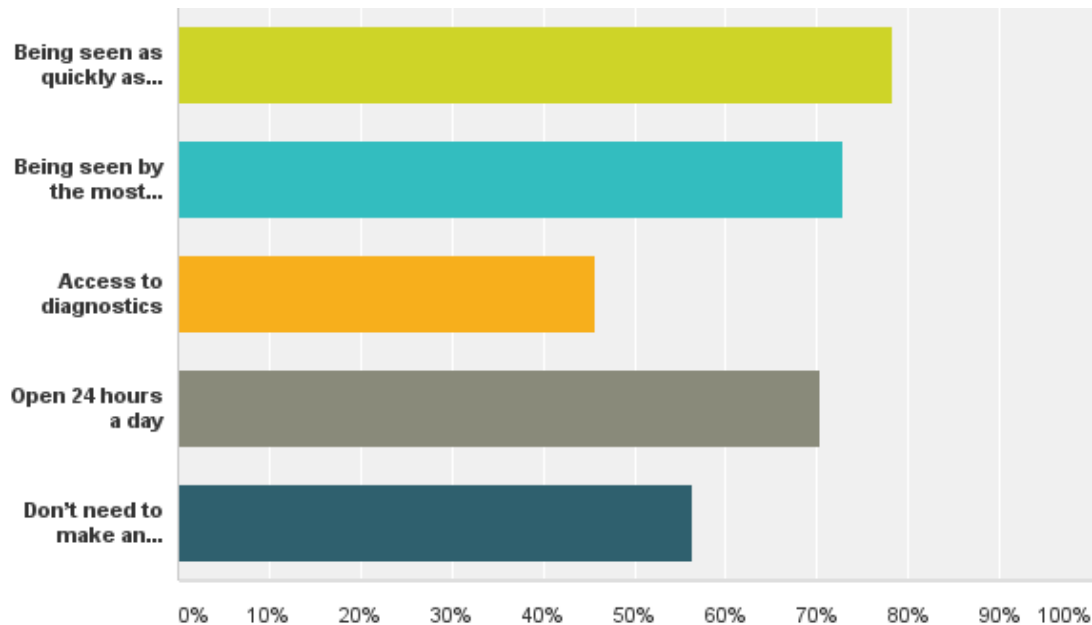
Q4: Supporting patients to self care for minor illnesses and injuries is an important part of our vision. Do you agree with this? I...

Answered: 999 Skipped: 13

Answer Choices	Responses	
Strongly agree	38.94%	389
Agree	40.54%	405
Neither agree or disagree	10.31%	103
Disagree	7.21%	72
Strongly disagree	3.00%	30
Total		999

Q5: Which elements of an A&E service are most important to you? Please tick all that apply

Answered: 993 Skipped: 19



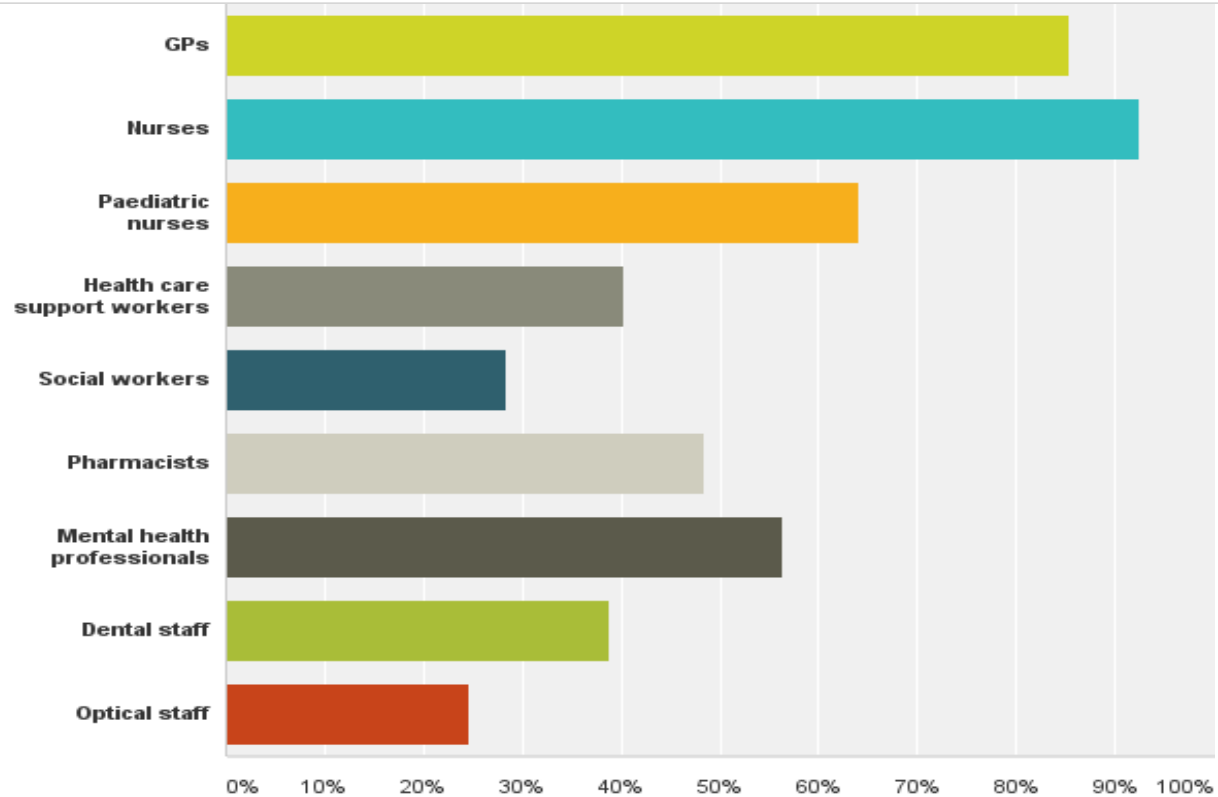
Q5: Which elements of an A&E service are most important to you? Please tick all that apply

Answered: 993 Skipped: 19

Answer Choices	Responses
Being seen as quickly as possible, within 4 hours (the current national target time)	78.35% 778
Being seen by the most appropriate health care professional	72.81% 723
Access to diagnostics	45.62% 453
Open 24 hours a day	70.29% 698
Don't need to make an appointment	56.39% 560
Total Respondents: 993	

Q6: If a primary care team were located at Fairfield General Hospital to treat patients who don't need emergency care and treatment, who do you think should make up this team? Please tick all that apply

Answered: 929 Skipped: 83



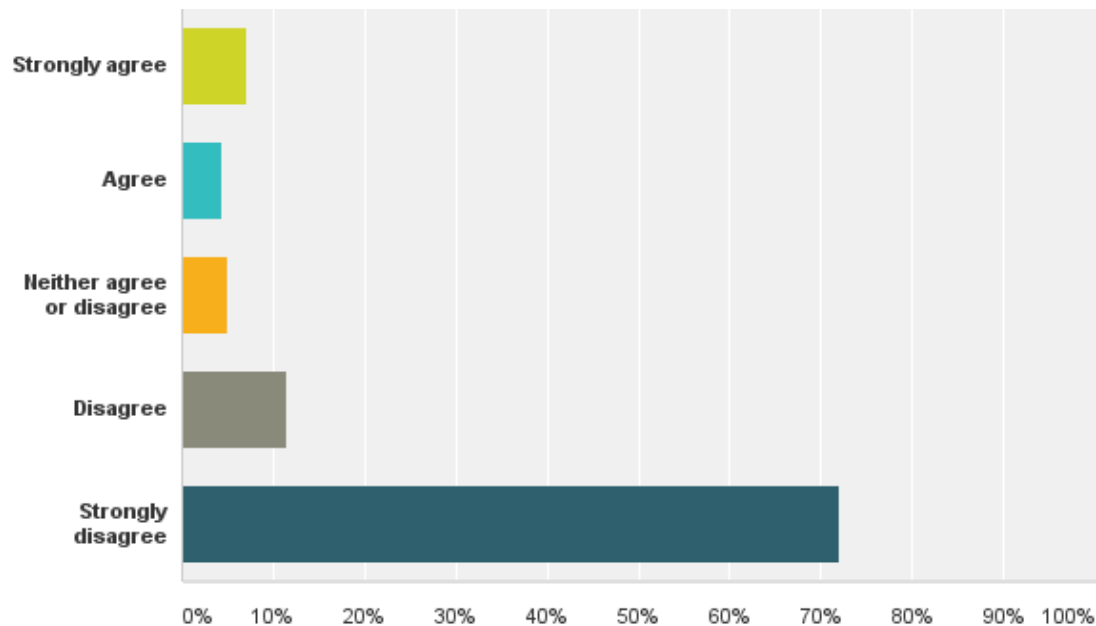
Q6: If a primary care team were located at Fairfield General Hospital to treat patients who don't need emergency care and treatment, who do you think should make up this team? Please tick all that apply

Answered: 929 Skipped: 83

Answer Choices	Responses	
GPs	85.36%	793
Nurses	92.47%	859
Paediatric nurses	64.16%	596
Health care support workers	40.26%	374
Social workers	28.31%	263
Pharmacists	48.44%	450
Mental health professionals	56.40%	524
Dental staff	38.86%	361
Optical staff	24.65%	229
Total Respondents: 929		

Q7: Do you agree with the proposal to not renew the contract for the Walk-in Centres?

Answered: 1,001 Skipped: 11



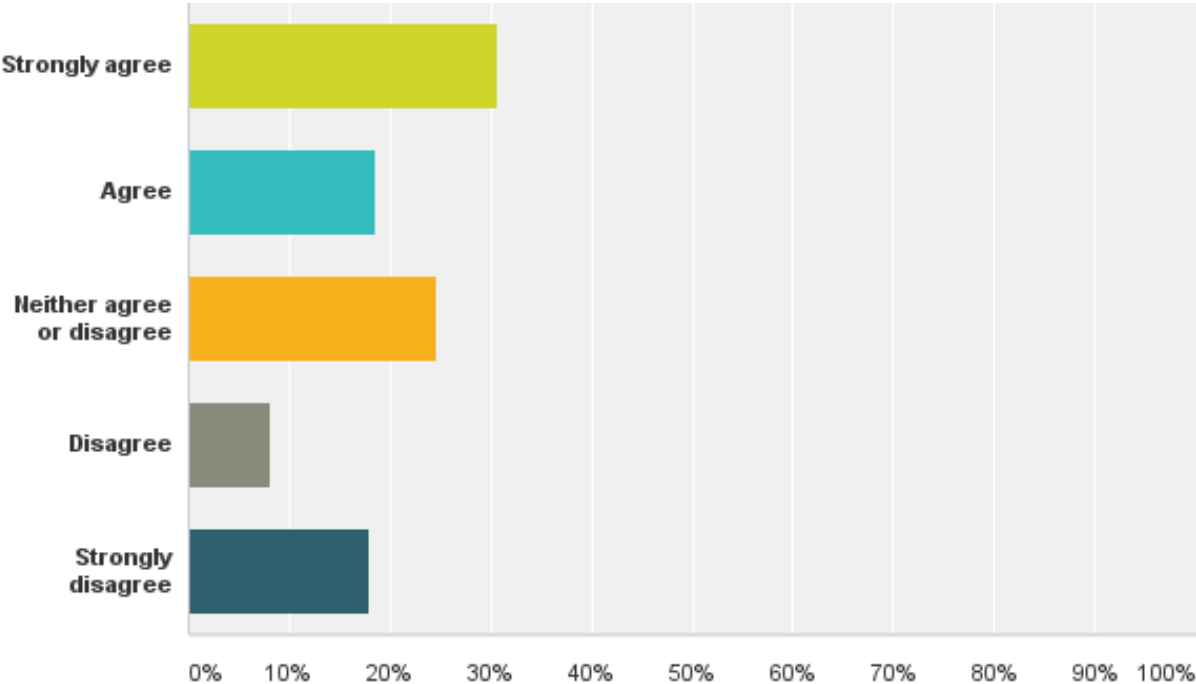
Q7: Do you agree with the proposal to not renew the contract for the Walk-in Centres?

Answered: 1,001 Skipped: 11

Answer Choices	Responses	
Strongly agree	7.19%	72
Agree	4.30%	43
Neither agree or disagree	5.09%	51
Disagree	11.49%	115
Strongly disagree	71.93%	720
Total		1,001

Q8: If a decision is made to not renew the contract for the Walk-in Centre services, do you agree that the funds should be redistributed as required to support the development of the proposed model?

Answered: 962 Skipped: 50



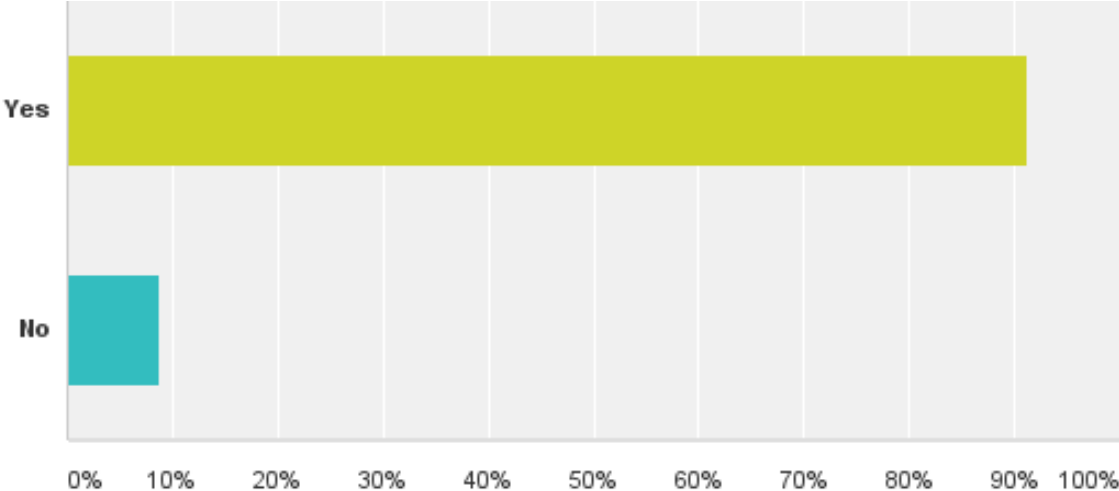
Q8: If a decision is made to not renew the contract for the Walk-in Centre services, do you agree that the funds should be redistributed as required to support the development of the proposed model?

Answered: 962 Skipped: 50

Answer Choices	Responses	
Strongly agree	30.77%	296
Agree	18.61%	179
Neither agree or disagree	24.53%	236
Disagree	8.21%	79
Strongly disagree	17.88%	172
Total		962

Q9: Have you ever used either of Bury's two Walk-in Centres?

Answered: 997 Skipped: 15



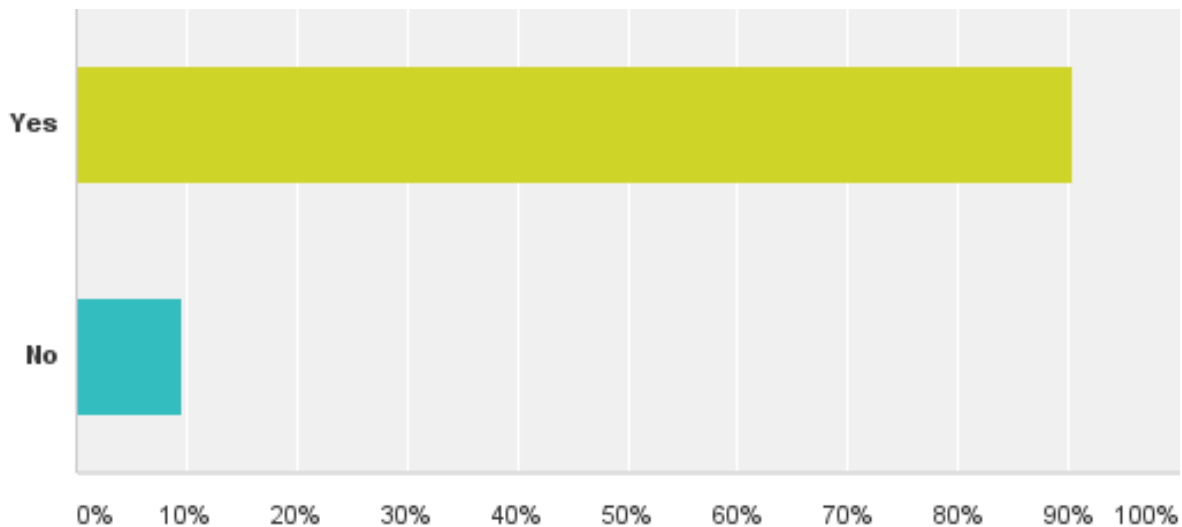
Q9: Have you ever used either of Bury's two Walk-in Centres?

Answered: 997 Skipped: 15

Answer Choices	Responses
Yes	91.17% 909
No	8.83% 88
Total	997

Q10: Do you believe the Walk-in Centres provide a service or care now, that isn't provided anywhere else for patients in Bury?

Answered: 985 Skipped: 27



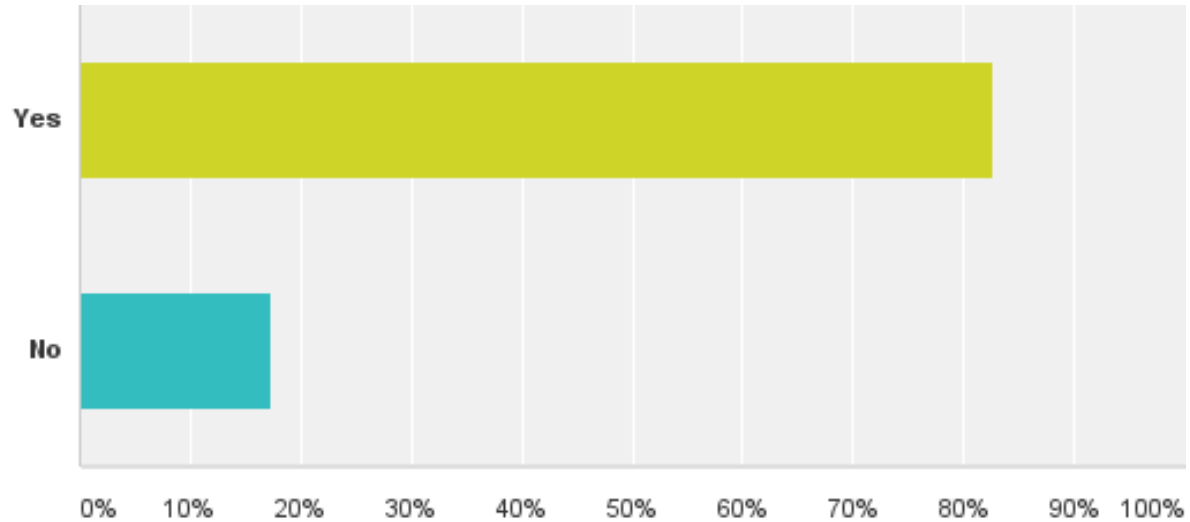
Q10: Do you believe the Walk-in Centres provide a service or care now, that isn't provided anywhere else for patients in Bury?

Answered: 985 Skipped: 27

Answer Choices	Responses
Yes	90.46% 891
No	9.54% 94
Total	985

Q11: If the Walk-in Centre contracts were not renewed from April 2017, would you like alternative health and social care services still delivered from the two locations?

Answered: 940 Skipped: 72



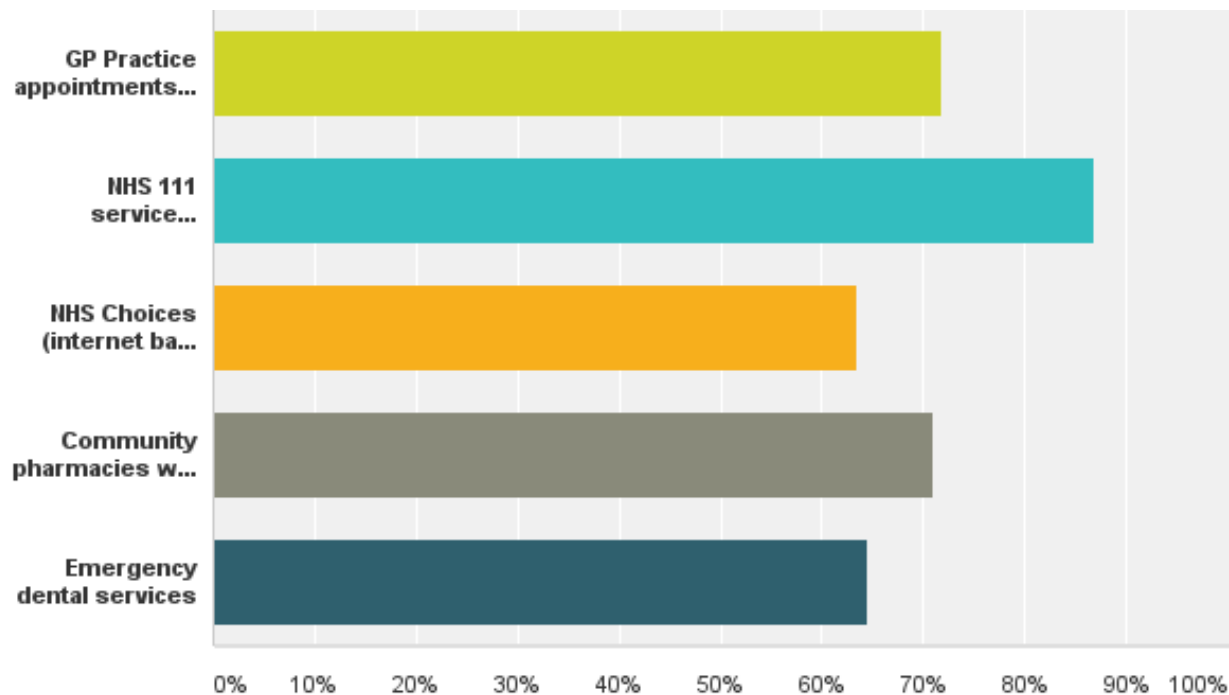
Q11: If the Walk-in Centre contracts were not renewed from April 2017, would you like alternative health and social care services still delivered from the two locations?

Answered: 940 Skipped: 72

Answer Choices	Responses	
Yes	82.77%	778
No	17.23%	162
Total		940

Q12: Are you aware of the following services? Please tick all that apply

Answered: 958 Skipped: 54



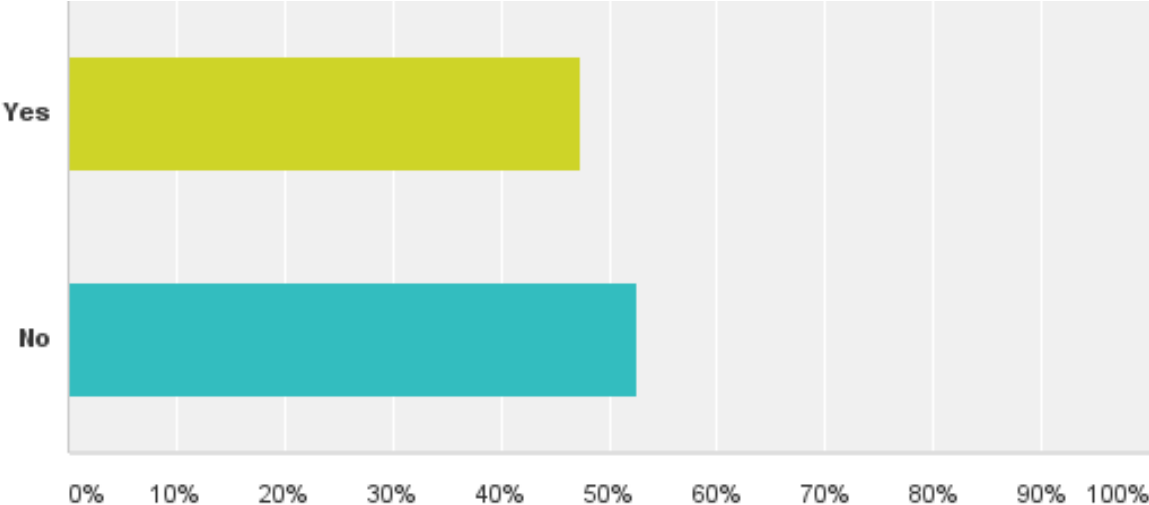
Q12: Are you aware of the following services? Please tick all that apply

Answered: 958 Skipped: 54

Answer Choices	Responses
GP Practice appointments available in the evening, at the weekend and bank holidays	71.82% 688
NHS 111 service (signposting telephone service 24 hours a day)	86.85% 832
NHS Choices (internet based service 24 hours a day)	63.57% 609
Community pharmacies who are experts in medicines and can provide self-care advice	70.98% 680
Emergency dental services	64.51% 618
Total Respondents: 958	

Q13: Please take this opportunity to tell us any views or feedback on the overall proposal, in the box below. Do you have any other views?

Answered: 846 Skipped: 166



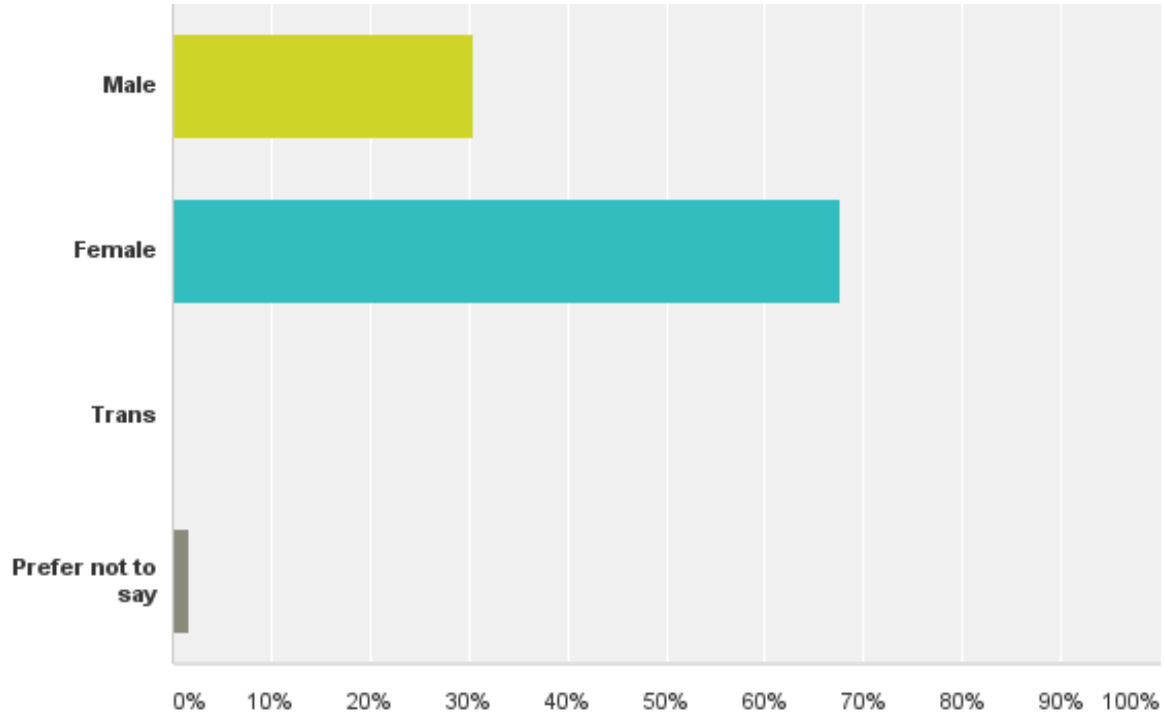
Q13: Please take this opportunity to tell us any views or feedback on the overall proposal, in the box below. Do you have any other views?

Answered: 846 Skipped: 166

Answer Choices	Responses
Yes	47.40% 401
No	52.60% 445
Total	846

Q14: Please could you tell us your gender?

Answered: 976 Skipped: 36



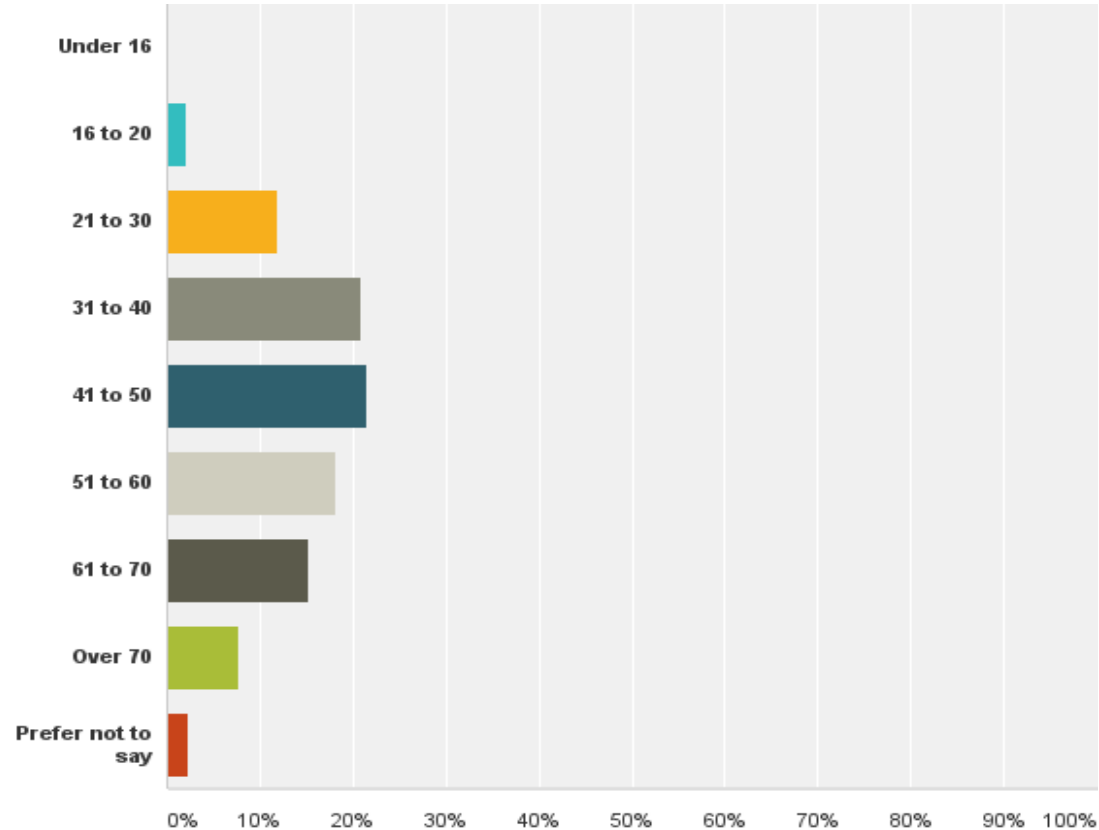
Q14: Please could you tell us your gender?

Answered: 976 Skipped: 36

Answer Choices	Responses
Male	30.43% 297
Female	67.73% 661
Trans	0.20% 2
Prefer not to say	1.64% 16
Total	976

Q15: Would you mind telling us your age?

Answered: 982 Skipped: 30



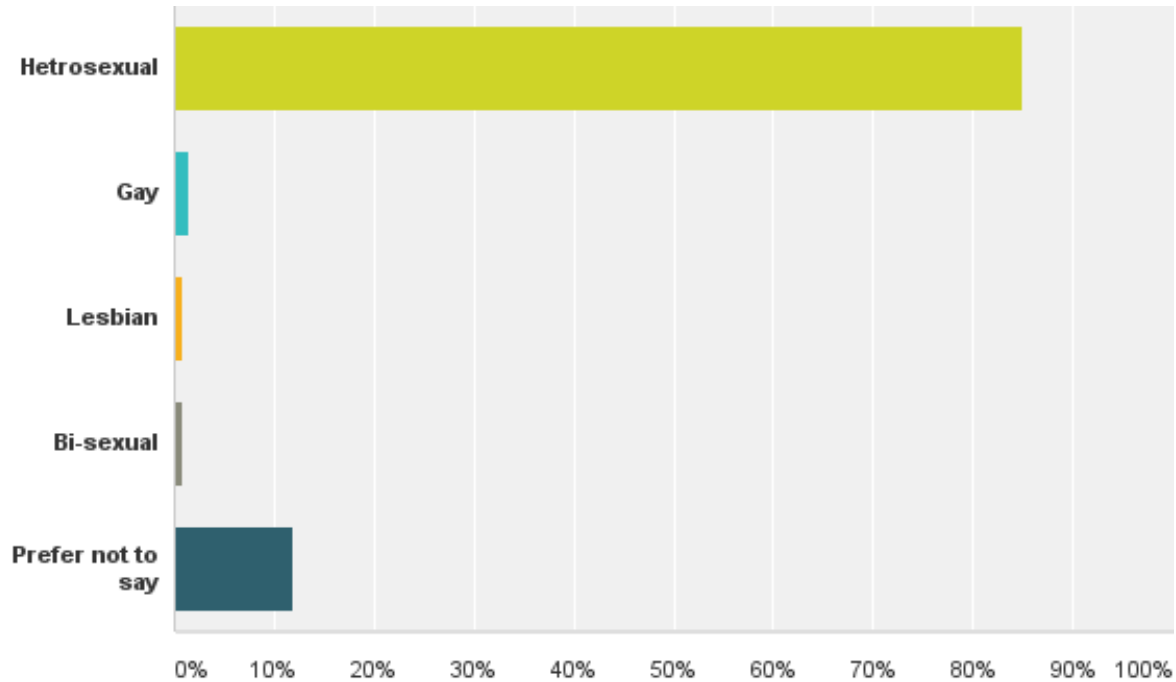
Q15: Would you mind telling us your age?

Answered: 982 Skipped: 30

Answer Choices	Responses
Under 16	0.20% 2
16 to 20	2.04% 20
21 to 30	11.81% 116
31 to 40	20.98% 206
41 to 50	21.49% 211
51 to 60	18.13% 178
61 to 70	15.27% 150
Over 70	7.74% 76
Prefer not to say	2.34% 23
Total	982

Q16: What is your Sexual orientation?

Answered: 936 Skipped: 76



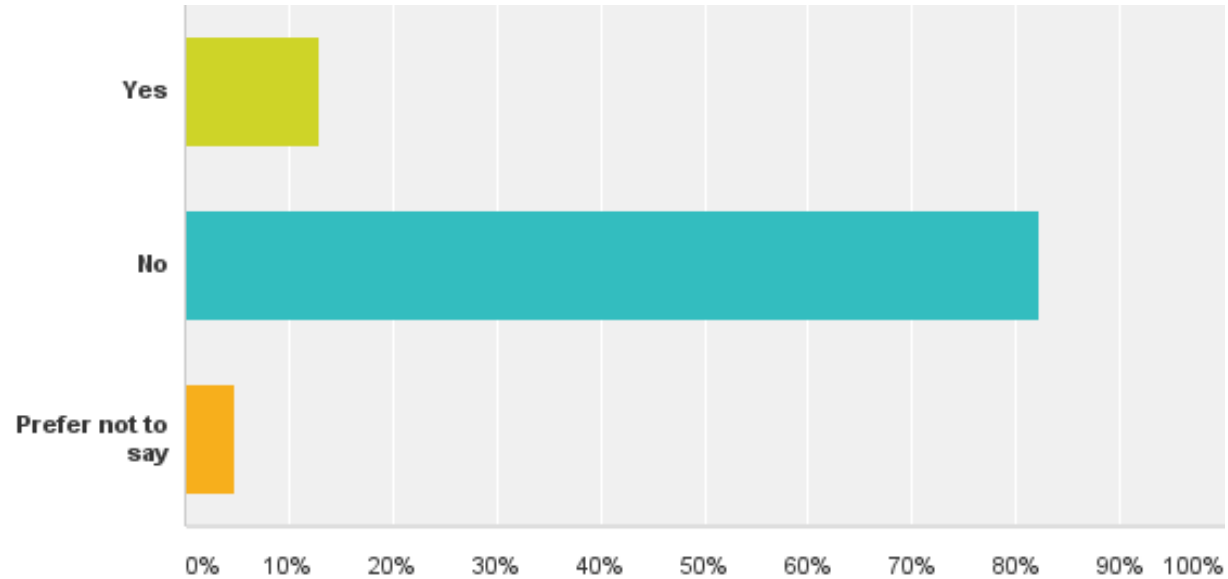
Q16: What is your Sexual orientation?

Answered: 936 Skipped: 76

Answer Choices	Responses	
Hetrosexual	85.04%	796
Gay	1.39%	13
Lesbian	0.85%	8
Bi-sexual	0.75%	7
Prefer not to say	11.97%	112
Total		936

Q18: Do you consider yourself to have a disability?

Answered: 964 Skipped: 48



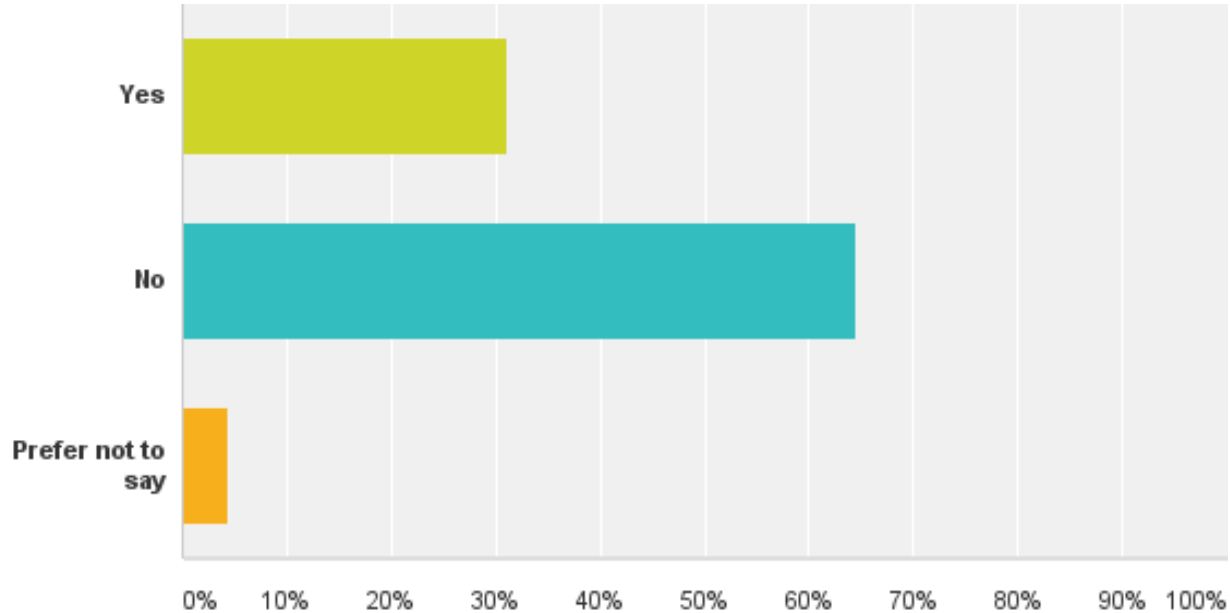
Q18: Do you consider yourself to have a disability?

Answered: 964 Skipped: 48

Answer Choices	Responses
Yes	12.97% 125
No	82.16% 792
Prefer not to say	4.88% 47
Total	964

Q19: Do you consider yourself to have a long term health condition?

Answered: 968 Skipped: 44



Q19: Do you consider yourself to have a long term health condition?

Answered: 968 Skipped: 44

Answer Choices	Responses
Yes	31.20% 302
No	64.46% 624
Prefer not to say	4.34% 42
Total	968