

# Governing Body

23 November 2016

<b>Details</b>	Part 1	<b>x</b>	Part 2		Agenda Item No.	<b>14</b>
Title of Paper:	Patient Cabinet Update – October 2016					
Board Member:	D McCann, Lay Member Chair of Patient Cabinet					
Author:	Lisa Featherstone, Deputy Director of Business Delivery					
Presenter:	D McCann, Lay Member Chair Patient Cabinet					
Please indicate:	For Decision		For Information	<b>x</b>	For Discussion	
<b>Executive Summary</b>						
<b>Summary</b>	Summary of the Patient Cabinet meeting, 6 <sup>th</sup> October 2016					
<b>Risk</b>	<b>High</b>		<b>Medium</b>		<b>Low</b>	
	Please indicate <b>above</b> the overall level of risk associated with the paper then state here what the risks are and how this paper aims to address them. If the above summary itself is around managing risk etc. state "Included in Summary". <b>NB</b> Risks can include failure to act and lost opportunities.					
<b>Recommendations</b>	The Governing Body is asked to: <ul style="list-style-type: none"> <li>note the content of the summary</li> </ul>					

## Strategic themes

To deliver improved outcomes and reduce health inequalities for patients through better preventative strategies	
To deliver service re-design in priority areas through innovation	
To develop primary care to become excellent and high performing commissioners	
To develop the CCG leadership to work with the Local Authority to be excellent integrated commissioners	
To develop robust and effective working relationships with all stakeholders and partners to drive integrated commissioning	
To deliver long term financial sustainability through effective commissioning and innovative investment across the wider system	
To develop and influence the provider landscape through development of a Locality Care Organisation (LCO)	
Equality Analysis Assessed?	<b>NA</b> Supports NHS Bury CCG Governance arrangements <b>x</b>

## **Patient Cabinet Update – October 2016**

### **Community IV Service Update**

Mrs Tickle, Commissioning Programme Manager, NHS Bury CCG provided the Patient Cabinet with a verbal update on the Community IV Service, explaining that the pilot service would cease with the current provider on 30 November 2016.

Mrs Tickle advised that delivery of the service would now be through the community services in an integrated approach which is aligned to the strategic direction of travel.

Members received the report and requested a further update in 6 months on the new service, specifically to be assured this was meeting the wider needs of Bury patients in an integrated way.

### **Bury Urgent Care Redesign**

Mr Latham, Commissioning Programme Manager, NHS Bury CCG attended the meeting and provided an update on the specific questions that had been raised by Patient Cabinet members at its meeting in October following the presentation on the redesign proposals.

Following the update, Mr Latham left the meeting and the remainder of the Patient Cabinet discussion focussed on this area of business.

Overall, Patient Cabinet members recognised the need for change and were generally supportive of the proposals, however still had some concerns on the deliverability of the model, and reflected that there would need to be a continuous programme of communication with the public to ensure the redesign is a success, which should include all stakeholders, patients and residents in Bury.

The Patient Cabinet were satisfied that the engagement programme has been robust, and that the CCG has been responsive to its stakeholders however strongly voiced the need for this to be maintained once the decision is made by the Governing Body.

### **Review of the Patient Cabinet**

Following review of the Patient Cabinet Terms of Reference, the Patient Cabinet agreed to defer its next meeting to December 2016.

**Lisa Featherstone**  
**Deputy Director of Business Delivery**  
**October 2016**